

**Detail Continued**

◆ - denotes Pay Over Time activity

		Amount
12/12/10	ALL TAXI MANAGEMENT LONG ISLAND CITY NY 718-361-0055 Description TAXI: 7K45 15:32 767 5th Ave 15:32 636 5th Ave	\$8.00
12/12/10	NYC-TAXI VERIFONE NYLONG ISLAND CITY NY 718-786-8585 Description TAXI: 9E57 13:00 13:10	\$10.20
12/13/10	T.G.I. FRIDAY'S 437 MCLEAN VA RESTAURANT FOOD/BEVERAGE \$100.34 TIP \$20.00 SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	\$120.34 ◆
12/14/10	RED TOP CAB OF ARLINARLINGTON VA TAXICAB & LIMOUSINE Description CHARTER SERVIC	\$20.64
12/20/10	7-ELEVEN 32284 000735STERLING VA 703-437-0104 Description Price GAS/MSC95 83750401 \$12.84	\$12.84
12/21/10	WASHINGTON FLYER TAXARLINGTON VA TAXICAB & LIMOUSINE	\$14.50
12/21/10	BRASSERIE BECK 65000WASHINGTON DC 2024081717 TIP \$14.00	\$85.36
12/23/10	HOOLEY'S IRISH PUB & LA MESA CA RESTAURANT FOOD/BEVERAGE \$51.47 TIP \$10.00	\$61.47
12/28/10	CHECKER AIRPORT TAXIBALTIMORE MD MISC TRANSPORTATION	\$22.60
12/30/10	UNITED AIRLINES ROSEMONT IL UNITED AIRLINES From: SAN DIEGO CA To: WASHINGTON DC Carrier: UA Class: EA NOT AVAILABLE Ticket Number: 01621180995920 Date of Departure: 01/04 Passenger Name: HUNTER/MARGARET MRS Document Type: PASSENGER TICKET SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	\$793.70 ◆
12/30/10	UNITED AIRLINES CHICAGO IL UNITED AIRLINES From: WASHINGTON DC To: SAN DIEGO CA Carrier: UA Class: Y NOT AVAILABLE Ticket Number: 01621181096484 Date of Departure: 01/06 Passenger Name: HUNTER/MARGARET MRS Document Type: PASSENGER TICKET	\$2.56

Continued on next page

BRUCE E YOUNG  
Closing Date 01/11/11

Account Ending 2-21003

## Detail Continued

◆ - denotes Pay Over Time activity

				Amount
12/30/10	UNITED AIRLINES ROSEMONT IL UNITED AIRLINES Routing Details Not Available Ticket Number: 01640641240371 Passenger Name: HUNTER/DUNCAN Document Type: SPECIAL SERVICE TICKET			\$59.00
12/30/10	EXPEDIA*135192166692800-397-3342 WA 425-564-7290 SIGN & TRAVEL* / EXTENDED PAYMENT OPTION			\$603.17 ◆
12/31/10	RADIOSHACK DEALER STEL CAJON CA 8174155374 Description Price HOME ELECTRONICS \$57.60			\$57.60
01/03/11	UNITED AIRLINES HONOLULU HI UNITED AIRLINES From: To: Carrier: Class: SAN DIEGO CA WASHINGTON DC UA HU NOT AVAILABLE Ticket Number: 01621182657661 Date of Departure: 01/04 Passenger Name: HUNTER/MARGARET MRS Document Type: GROUP TICKET SIGN & TRAVEL* / EXTENDED PAYMENT OPTION			\$276.00 ◆
01/04/11	Hyatt Regency F&B 00Washington DC (202)737-1234 TIP \$14.00			\$83.30
01/05/11	THE CAPITAL GRILLE 8WASHINGTON DC 2027376200 FOOD/BEVERAGE \$156.20 TIP \$30.00 SIGN & TRAVEL* / EXTENDED PAYMENT OPTION			\$186.20 ◆
01/05/11	HOUSE MEMBERS DININGWASHINGTON DC CATERER FOOD/BEVERAGE \$48.30 TIP \$10.00			\$58.30
01/06/11	DON PABLO'S - 5135 SALEXANDRIA VA 7035404129 TIP \$13.00			\$77.65
01/07/11	AT&T DATA 190 ALPHARETTA GA 800-331-0500 Description TELECOMMUNICAT			\$29.99
01/07/11	LIAISON HOTEL 800000WASHINGTON DC 2026615983 Description Price PARKING LOT/GARAGE \$20.00			\$20.00
01/07/11	ART AND SOUL AT LIAIWASHINGTON DC 202-638-1616			\$98.60

Continued on reverse

**Detail Continued**

◆ - denotes Pay Over Time activity

			Amount
01/10/11	THE LIAISON CAPITOL WASHINGTON DC		\$207.25 ◆
	Arrival Date	Departure Date	
	01/06/11	01/07/11	
	00000000		
	LODGING		
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION		

**Fees**

			Amount
01/11/11	BRUCE E YOUNG	ANNUAL MEMBERSHIP FEE	\$175.00
<b>Total Fees for this Period</b>			<b>\$175.00</b>

**Interest Charged**

			Amount
<b>Total Interest Charged for this Period</b>			<b>\$0.00</b>

**2011 Fees and Interest Totals Year-to-Date**

	Amount
Total Fees in 2011	\$175.00
Total Interest in 2011	\$0.00

**Interest Charge Calculation**

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

	Annual Percentage Rate	Balance Subject to Interest Rate	Interest Charge
Sign & Travel/Extended Payment Option	15.24% (v)	\$0.00	\$0.00
<b>Total</b>			<b>\$0.00</b>

(v) Variable Rate

**Important Notice**

**Information on Pay Over Time Features**

You may have access to one or more Pay Over Time Features as part of your Card account. The following are the current Annual Percentage Rates (APRs) for Pay Over Time Features. (v) indicates variable rate.

- For Sign and Travel, the APR is 15.24% (v).
- For Extended Payment Option, the APR is 15.24% (v).
- For Sign and Travel, the APR is 15.24% (v).

Please refer to page 2 for further important information regarding your account.

Prepared for **BRUCE E YOUNG**

Account Number XXXXXXXXXX

**Questions About Your Account?**

**Total Points Balance** **150,774**

**Points Earned this Period** **10,455**

 [membershiprewards.com](http://membershiprewards.com)

**1-800-AXP-EARN (297-3276)**  
**International Collect: 305-816-2799**

**Account Summary** November 1, 2010 - November 30, 2010

Opening Points Balance	140,319
Points Earned this Period	+10,455
Points Used this Period	0
Reinstated Points and Adjustments	0
<b>Total Points Balance</b>	<b>150,774</b>

**Points Earned this Period are pending until charges are paid in full and all your accounts are in good standing.** Points Earned this Period may include Bonus Points.

**Did You Know?**

**Use Points For Everyday Charges**  
 Use your Card for everyday purchases like groceries, gas, phone bills and more, then go online and use the points you earned to cover those charges. Learn more at [membershiprewards.com/everydaycharges](http://membershiprewards.com/everydaycharges)

**Earn 3X Points When You Shop Online**  
 Earn points fast by going through [bonuspointsmail.com](http://bonuspointsmail.com) every time you shop online at over 275 retailers.

**Points Transaction Detail** November 1, 2010 - November 30, 2010

Points Earned this Period	Points Activity On Eligible Charges	Bonus Points Awarded	Total Points Activity Per Card
<b>Premier Rewards Gold Card</b> XXXX-XXXXX2-21003	121	0	121
<b>Add'l Premier Rwd's Gld Cd</b> XXXX-XXXXX2-21011	3,187 PREMIER REWARDS GAS GROCERY 2X PR2	49	3,236
<b>Add'l Premier Rwd's Gld Cd</b> XXXX-XXXXX2-22027	2,970 PREMIER REWARDS AIRLINE 3X PR3	4,128	7,098
<b>Total</b>	<b>6,278</b>	<b>4,177</b>	<b>10,455</b>

Membership Rewards points earned may be transferred or redeemed as long as all enrolled Card accounts are in good standing. Points transferred or redeemed cannot be reversed back into the program. **Forfeited points can be reinstated for a fee by calling the number provided below or visiting [membershiprewards.com](http://membershiprewards.com).** Terms and Conditions of the Membership Rewards® program apply. For more information, visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call 1-800-AXP-EARN (297-3276). From overseas, call collect 305-816-2799.

**Redeem Membership Rewards® Points for The Home Depot® Gift Cards]**



You can redeem Membership Rewards points for The Home Depot® Gift Card. The Home Depot is helping people do more with their hard-earned money. From modest projects like updating your bath to small projects with a big impact like paint, The Home Depot can help you get more done in your home for less. Redeemable in the U.S., Canada, and Mexico at The Home Depot stores or online at [homedepot.com](http://homedepot.com). For more information, visit [www.homedepot.com](http://www.homedepot.com)

To start redeeming Membership Rewards points today, log on to [membershiprewards.com](http://membershiprewards.com) or call **1-800-AXP-EARN (297-3276)**.

(MR Message 5657)

American Express is not affiliated with The Home Depot®. The Home Depot is a registered trademark of Home TLC, Inc.

Terms conditions and restrictions apply.

*Continued on reverse*

**Offers are made only to Cardmembers who meet certain qualifying criteria. By responding you will be disclosing to the merchant that you meet these criteria.**



### Introducing the Four Seasons Hotels and Resorts in the Membership Rewards® Program

Now you can use Membership Rewards® points to stay at Four Seasons Hotels and Resorts. From New York to Paris to the Seychelles Islands, you can enjoy highly personalized service--24 hours a day--in truly exceptional surroundings. Whether you are relaxing poolside, dining in a world-class restaurant, or stepping out onto a lovely terrace to take in a breathtaking view, a stay at a Four Seasons property always promises to create memorable moments.

For more information, visit [membershipewards.com/fourseasons](http://membershipewards.com/fourseasons)

(MR Message 5674)

Terms and conditions for the Membership Rewards® program apply. Visit [membershipewards.com/terms](http://membershipewards.com/terms) or call 1-800-AXP-EARN (297-3276) for more information. Participating partners and available rewards are subject to change without notice.

### Save 10% on The North Face® Apex Bionic Jacket



The North Face® Apex Bionic is the most versatile shell in the Apex collection. This stylish jacket is perfect for activities in cool, damp conditions. The Apex Weatherblock fabric provides four-way stretch, excellent breathability, water resistance and good thermal capability.

Visit [membershipewards.com](http://membershipewards.com) or call 1-800-AXP-EARN (297-3276) and redeem 13,406 points for reward code **PRM781**.

(MR Message 5653)

Save 10% on The North Face® Apex Bionic Jacket when you redeem by February 20th, 2011.

Terms and conditions for the Membership Rewards® program apply. Visit [membershipewards.com/terms](http://membershipewards.com/terms) or call 1-800-AXP-EARN (297-3276) for more information. Participating partners and available rewards are subject to change without notice.

### Redeem Membership Rewards® Points for a \$50 Benihana Gift Card



Rediscover the personalized experience of having your choice of succulent seafood, tender chicken, juicy steaks and garden-fresh vegetables grilled to delicious perfection that will feed the senses and entertain the appetite. At the heart of the Benihana experience is the teppanyaki table, around which guests gather and enjoy a meal expertly prepared and cooked to perfection on a steel grill, right before their eyes--by a chef who is as much entertainer as culinary master.

To redeem 5,000 points for a \$50 Benihana Gift Card, visit [membershipewards.com](http://membershipewards.com) or call 1-800-AXP-EARN (297-3276).

(MR Message 5659)

Terms and conditions for the Membership Rewards® program apply. Visit [membershipewards.com/terms](http://membershipewards.com/terms) or call 1-800-AXP-EARN (297-3276) for more information. Participating partners and available rewards are subject to change without notice.

Offers are made only to Cardmembers who meet certain qualifying criteria. By responding you will be disclosing to the merchant that you meet these criteria.

BRUCE E YOUNG  
Closing Date 01/11/11

Account Ending 2-21003

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**Now Accepting American Express® Cards!**



**HomeEverything.com** - Where you'll find everyday low prices, free shipping, no sales tax, and our price match guarantee on brand name appliances. Call toll free at **1-888-518-3484**.

**Norte** - For more than 30 years, Martha Montanez and her family have assured their customers quality, authentic Mexican food and spirits. 3003 Carlsbad Blvd., Carlsbad. **760-729-0903**.

**San Diego Beer Co.** - We offer fresh handcrafted brews and a variety of cuisine pairings. 603 Broadway, Ste. 101, San Diego, CA. **619-398-0707**.

If there are other places where you would like to see the Card accepted, please call the Customer Service number that is located on page 2 of your statement or the number that is on the back of your Card.

(CE 114749)

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Offers are made only to Cardmembers who meet certain qualifying criteria. By responding you will be disclosing to the merchant that you meet these criteria.



Re: Premier Rewards Gold Card  
 Account ending in: 21003

01/02/2011

Dear Bruce E Young,

We want to help you understand how your charge card works. This includes changes we re required to make because of new federal regulations that impact late payment fees, returned payment fees, and Penalty APRs. These changes are summarized in the table below.

We re also pleased to let you know we ve rewritten your Cardmember Agreement so it s simpler and easier to use and understand. We ve enclosed a copy of your new Cardmember Agreement, which includes information on:  
 rates and fees for your account  
 the minimum payment due and how payments are applied  
 when interest charges apply, and when they don t  
 other account terms

You can learn more about how to manage your card account and protect your credit with simple tips, advice, and explanations by visiting [americanexpress.com/consumerresources](http://americanexpress.com/consumerresources).

**Important Changes to Your Account Terms**

The following is a summary of changes to your account terms, effective August 22, 2010. More detailed information about these account terms appears on page 2 of the Cardmember Agreement.

Revised Terms, as of August 22, 2010	
<b>Late Payment Fee</b>	Up to <b>\$35</b> ; however, if you do not pay for two billing periods in a row, your fee will be <b>\$35</b> or <b>2.99%</b> of the past due amount, whichever is greater.
<b>Returned Payment Fee</b>	Up to <b>\$35</b>
<b>Penalty APR and When It Applies</b>	<p><b>27.24%</b>                      This APR will vary with the market based on the Prime Rate.</p> <p>This APR will apply to your account if you:                      1) make one or more late payments; or                      2) make a payment that is returned.</p> <p><b>How Long Will the Penalty APR Apply?</b> If the Penalty APR is applied, it will apply for at least 6 months. We will review your Account every 6 months after the penalty APR is applied. The Penalty APR will continue to apply until you have made timely payments with no returned payments during the 6 months being reviewed.</p>

**IMPORTANT:** See the reverse side of this letter for information about the duration of the Penalty APR.

Thank you for your Cardmembership. We look forward to continuing to serve you.

Sincerely,  
 American Express

*See reverse side for important information*

CMAEUALE0000104

**DUPLICATE COPY**

**How Long will the Penalty APR Apply?**

If a Penalty APR currently applies to your Account, we will review it on or before February 22, 2011. Before this review, this Penalty APR will apply unless you meet the conditions in effect prior to this change.

CMAEUALE0000104

**16-7162\_0200**

AE\_0518

**DUPLICATE COPY**

**Cardmember Agreement: Part 1 of 2**

As of: 01/02/2011

Premier Rewards Gold Card  
 Issuer: American Express Centurion Bank

Cardmember Name: Bruce E Young  
 Account Ending In: 21003

**Rates and Fees Table**

<b>Interest Rates</b>	
<b>Annual Percentage Rate (APR)</b>	<b>15.24%</b> This APR will vary with the market based on the Prime Rate.
<b>Penalty APR and When it Applies</b>	<b>27.24%</b> This APR will vary with the market based on the Prime Rate.  This APR will apply to your account if you: 1) make one or more late payments; or 2) make a payment that is returned.  <b>How Long Will the Penalty APR Apply?</b> If the Penalty APR is applied, it will apply for at least 6 months. We will review your Account every 6 months after the Penalty APR is applied. The Penalty APR will continue to apply until you have made timely payments with no returned payments during the 6 months being reviewed.
<b>Paying Interest</b>	Your due date is at least 25 days after the close of each billing period. We will begin charging interest on charges as of the date they are added to a Pay Over Time balance, including Select & Pay Later. We will not charge interest on charges added to a Pay Over Time balance automatically if you pay the Account Total New Balance by the due date each month.
<b>Fees</b>	
<b>Annual Membership Fee</b>	<b>\$175</b>
<b>Transaction Fees</b> Foreign Transaction	<b>2.7%</b> of each transaction after conversion to US dollars.
<b>Penalty Fees</b> Late Payment Returned Payment	Up to <b>\$35</b> ; however, if you do not pay for two billing periods in a row, your fee will be <b>\$35</b> or <b>2.99%</b> of the past due amount, whichever is greater. Up to <b>\$35</b>

**How we calculate interest:** We use the Average Daily Balance method (including new transactions). See the *How we calculate interest* section in Part 2.

**Your Billing Rights:** See Part 2 for information on how to exercise your rights to dispute transactions.

**How Rates and Fees Work**

**Rates for Pay Over Time balances** *See About Pay Over Time features in Part 2 of this Agreement*

<p><b>Calculating APRs and DPRs</b></p>	<p>The Annual Percentage Rate (APR) for variable rates is determined by adding an amount (<i>margin</i>) to the Prime Rate (see <i>Determining the Prime Rate</i> in Part 2). The Daily Periodic Rate (DPR) is 1/365th of the APR, rounded to one ten-thousandth of a percentage point.</p> <table border="1" data-bbox="467 385 1268 470"> <thead> <tr> <th>Rate Description</th> <th>Prime + Margin</th> <th>APR</th> <th>DPR</th> </tr> </thead> <tbody> <tr> <td>Annual Percentage Rate</td> <td>Prime + 11.99%</td> <td>15.24%</td> <td>0.0417%</td> </tr> <tr> <td>Penalty APR</td> <td>Prime + 23.99%</td> <td>27.24%</td> <td>0.0746%</td> </tr> </tbody> </table>	Rate Description	Prime + Margin	APR	DPR	Annual Percentage Rate	Prime + 11.99%	15.24%	0.0417%	Penalty APR	Prime + 23.99%	27.24%	0.0746%
Rate Description	Prime + Margin	APR	DPR										
Annual Percentage Rate	Prime + 11.99%	15.24%	0.0417%										
Penalty APR	Prime + 23.99%	27.24%	0.0746%										
<p><b>Penalty APR for new transactions</b></p>	<p>The penalty APR applies to new transactions if: you do not pay at least the Minimum Payment Due by the Closing Date of the billing period in which it is due 2 times in 12 billing periods, or your payment is returned by your bank.</p> <p>If the Penalty APR applies to a balance, it will apply to charges added to that balance 15 or more days after we send you notice.</p> <p>We will review your Account every 6 months after the Penalty APR is applied. The Penalty APR will continue to apply until you have made timely payments with no returned payments during the 6 months being reviewed.</p>												
<p><b>Penalty APR for existing balances</b></p>	<p>If you do not pay at least the Minimum Payment Due within 60 days after its Payment Due Date, we can apply the penalty APR to those balances it does not already apply to. After you pay on time for 6 billing periods in a row, the penalty APR will no longer apply to those balances (but it may still apply to other balances as described above).</p>												
<p><b>Fees</b></p>													
<p><b>Annual Membership</b></p>	<p>This fee is on the <i>Rates and Fees Table</i> on page 1 of Part 1. We will not charge for the first 5 additional cards, we will charge \$35 for each additional card thereafter.</p>												
<p><b>Late Payment</b></p>	<p>Up to \$35 or 2.99% of the amount past due. If you do not pay the Amount Due on a billing statement before the 10th day after the next Closing Date, the fee is \$25. If this happens again within the next 6 billing periods, the fee is \$35 instead. In both cases, if you do not pay the amount past due by the following Closing Date, we will charge, in that same billing period, the greater of \$35 or 2.99% of the amount past due. For each subsequent billing period that an amount past due remains unpaid, the fee is the greater of \$35 or 2.99% of any amount past due. However, the late fee will not exceed the Minimum Payment Due. Paying late may also result in a Penalty APR. See <i>Penalty APR for new transactions</i> and <i>Penalty APR for existing balances</i> above.</p>												
<p><b>Returned Payment</b></p>	<p>Up to \$35. If your payment is returned unpaid the first time we present it to your bank, the fee is \$25. If this happens again within the next 6 billing periods, the fee is \$35. However, the returned payment fee will not exceed the Minimum Payment Due on the last Payment Due Date before the payment is returned. A returned payment may also result in a Penalty APR. See <i>Penalty APR for new transactions</i> above.</p>												
<p><b>Returned Check</b></p>	<p>\$38 if you use your card to cash a check at one of our approved locations and the check is returned unpaid. We will also charge you the unpaid amount.</p>												
<p><b>Statement Copy</b></p>	<p>\$5 for each statement you request, except for the 3 most recent billing periods.</p>												
<p><b>Account Re-opening</b></p>	<p>\$25 if your Account is cancelled, you ask us to re-open it, and we do so.</p>												
<p><b>Foreign Transaction</b></p>	<p>2.7% of the converted U.S. dollar amount. This fee is a finance charge. See <i>Converting charges made in a foreign currency</i> in Part 2.</p>												

**Part 1, Part 2 and any supplements or amendments make up your Cardmember Agreement.**

Cardmember Agreement: Part 2 of 2

CD 27737

**Introduction**

<b>About your Cardmember Agreement</b>	This document together with Part 1 make up the Cardmember Agreement ( <i>Agreement</i> ) for the Account identified on page 1 of Part 1. Any	supplements or amendments are also part of the Agreement. When you use the Account (or you sign or keep the card), you agree to the terms of the Agreement.
<b>Changing the Agreement</b>	We may change this Agreement, subject to applicable law. We may do this in response to the business, legal or competitive environment. We cannot increase the interest rate on existing balances except in limited circumstances. Changes	to some terms may require 45 days advance notice, and we will tell you in the notice if you have the right to reject a change. We cannot change certain terms during the first year of your Cardmembership.
<b>Words we use in the Agreement</b>	<i>We, us, and our</i> mean the issuer shown on page 1 of Part 1. <i>You and your</i> mean the person who applied for this Account and for whom we opened the Account. You and your also mean anyone who agrees to pay for this Account. You are the <b>Basic Cardmember</b> . You may request a card for an <b>Additional Cardmember</b> (see <i>About Additional Cardmembers</i> in Part 2).	<i>Card</i> means any card or other device that we issue to access your Account. A <b>charge</b> is any amount added to your Account, such as purchases, fees and interest charges. A <b>purchase</b> is a charge for goods or services. To <b>pay</b> by a certain date means to send your payment so that we receive it and credit it to your Account by that date (see <i>About your payments</i> in Part 2).

**About using your card**

<b>Using the card</b>	You may use the card to make purchases. You may also use the card at an ATM to get cash from a checking account you designate. We decide whether to approve a charge based on how you spend and pay on this Account and other accounts you have with us and our affiliates. We also consider your credit history and your personal resources that we know about. You may arrange for certain merchants to charge your Account at regular intervals. We may (but are	not required to) tell these merchants about your Account status or changes to your card number or expiration date. You must notify the merchants directly if you want them to stop charging your Account. Keep your card safe and don't let anyone else use it. If your card is lost or stolen or your Account is being used without your permission, contact us right away. You may not use your Account for illegal activities.
<b>Promise to pay</b>	You promise to pay all charges, including: charges you make, even if you do not present your card or sign for the transaction, charges that other people make if you let them use your Account, and charges that Additional Cardmembers make or permit others to make.	
<b>Declined transactions</b>	We may decline to authorize a charge. Reasons we may do this include suspected fraud and our assessment of your creditworthiness. This may occur even if your Account is not in default.	We are not responsible for any losses you incur if we do not authorize a charge. And we are not responsible if any merchant refuses to accept the card.
<b>About Pay Over Time features</b>	We may add <i>features</i> to your Account that allow you to pay certain charges over time. These features include Select & Pay Later, Sign & Travel® and the Extended Payment Option. Select & Pay Later lets you pay a charge over time in two ways. You may ask a travel industry merchant at the time you make the charge, or ask us after the charge appears on your statement. If we approve your request, we will place the charge into a Pay Over Time balance. If we decline your request, you must pay the charge in full upon receipt of your billing statement. If you enroll in Sign & Travel, we will automatically place eligible travel-related charges into a Pay Over Time balance. Some examples are airline and cruise ship tickets, hotels, car rentals and charges made	outside the U.S. If you enroll in the Extended Payment Option, we will automatically place all eligible charges into a Pay Over Time balance. A charge is eligible if it equals or is more than a certain dollar amount. We will tell you this amount when you enroll, and it is subject to change. We will tell you if we charge it. Certain charges are not eligible, such as cash and similar transactions. We will not place any charge into a Pay Over Time balance if it causes the total of your Pay Over Time balances to go over \$35,000. We will tell you if we change that amount. You must pay in full all charges that are not placed into a Pay Over Time balance upon receipt of your billing statement. We may change which charges are eligible to be placed into a Pay Over Time balance.

**About your payments**

**When you must pay**

Payment of the New Balance is due upon receipt of your statement. If a statement includes a Pay Over Time balance, it will show a Minimum Payment Due. In this case, you must pay at least the Minimum Payment Due by the Payment Due Date. Each statement also states the time and manner by which you must make your payment for it to be credited as

of the same day it is received.

Each statement also shows a Closing Date. The Closing Date is the last day of the billing period covered by the statement. Each Closing Date is about 30 days after the previous statement's Closing Date.

**How to make payments**

Make payments to us in U.S. dollars with:  
 a single check drawn on a U.S. bank, or  
 a single negotiable instrument clearable through the U.S. banking system, for example a money order, or  
 an electronic payment that can be cleared through the U.S. banking system.

your billing statement. If we receive it after that time, we will credit the payment on the day after we receive it.

When making a payment by mail:  
 make a separate payment for each account,  
 mail your payment to the address shown on the payment coupon on your billing statement, and  
 write your Account number on your check or negotiable instrument and include the payment coupon.

If your payment does not meet the above requirements, there may be a delay in crediting your Account. This may result in late fees and additional interest charges (see *How Rates and Fees Work* on page 2 of Part 1).

If your payment meets the above requirements, we will credit it to your Account as of the day we receive it, as long as we receive it by the time disclosed in

If we decide to accept a payment made in a foreign currency, we will choose a rate to convert your payment into U.S. dollars, unless the law requires us to use a particular rate.

If we process a late payment, a partial payment or a payment marked with any restrictive language, that will have no effect on our rights and will not change this Agreement.

**How we apply payments and credits**

If a statement includes a Pay Over Time balance, it will show a Minimum Payment Due. The Minimum Payment Due is the Pay In Full New Balance plus the Pay Over Time Minimum Due.

rate and then to balances with higher interest rates.

If you have a Pay Over Time balance, we generally apply payments up to the Minimum Payment Due first to the Pay Over Time Minimum Due and then to the Pay In Full New Balance. When applying a payment to the Pay Over Time Minimum Due, we apply it first to the balance with the lowest interest

After the Minimum Payment Due has been paid, we apply payments to the remaining Pay Over Time balance. When we do this, we apply payments first to the balance with the highest interest rate and then to balances with lower interest rates.

In most cases, we apply a credit to the same balance as the related charge. We may apply payments and credits within balances, and among balances with the same interest rate, in any order we choose.

**About your Minimum Payment Due**

**How we calculate your Minimum Payment Due**

The Minimum Payment Due is the Pay In Full amount plus any Pay Over Time Minimum Due.

To calculate the Pay Over Time Minimum Due for each statement, we start with the **highest** of the following three amounts:

**EXAMPLE: Pay Over Time Minimum Due**

Assume that your Pay Over Time New Balance is \$3,000, interest is \$29.57 (see the example on the next page), and you have no Pay Over Time amounts past due.

- (1) 2% of the Pay Over Time New Balance; or
- (2) interest charged on the statement plus 1% of the Pay Over Time New Balance (excluding interest on the statement), not to exceed 4% of the Pay Over Time New Balance; or
- (3) \$20.

- (1)  $2\% \times \$3,000 = \$60.00$
- (2)  $\$29.57 + 1\% \times (\$3,000 - \$29.57) = \$59.27$
- (3)  $\$20.00$

Then we round to the nearest dollar. After that, we add any Pay Over Time amount past due.

The **highest** of the three amounts is \$60.00.

However, your Pay Over Time Minimum Due will not exceed your Pay Over Time New Balance.

So the **Pay Over Time Minimum Due** is \$60.00.

**Adjusting your Pay Over Time Minimum Due**

If you regularly pay more than the Minimum Payment Due described above, we may adjust the Pay Over Time Minimum Due in future billing periods. This may let you make a smaller minimum payment from time to time. But if you then do not regularly pay more than the Minimum Payment Due described above, we will stop making the adjustment and return to the formula above. If we start or stop making the adjustment, we will do so for at least six billing periods in a row. To adjust the Pay Over Time Minimum Due, we will not add 1% of the Pay Over Time New Balance in (2). Then, if (2) is the highest (but less than 4% of the Pay Over Time New Balance), we will add \$15.

*continued on next page...*

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We will do this if over six billing periods the sum of payments credited to your Pay Over Time balance is more than the sum of the Pay Over Time Minimum Dues (not adjusted, except any Pay Over Time amount past due is counted only in the first of those six periods). We will also make the adjustment if over six billing periods the sum of the Pay Over Time Minimum Dues (not adjusted) is not more than \$120 and equals the sum of payments credited to your Pay Over Time balance. However, we will not make the adjustment if the sum of the Pay Over Time Minimum Dues is zero and we did not adjust the Pay Over Time Minimum Due the last time it was not zero.

**About interest charges on Pay Over Time balances**

**When we charge interest**

**For charges added at your request**

We charge interest on charges that are added at your request to a Pay Over Time balance as of the date the charge is added. If you pay the Account Total New Balance on a statement by the Closing Date on the next statement, then on that next statement we will not charge interest on any Pay Over Time portion of that Account Total New Balance.

**For charges added automatically**

We charge interest on charges that are added automatically to a Pay Over Time balance beginning on the transaction date. However, you can avoid paying interest on those charges as described below.

If you pay the Account Total New Balance on a statement by the Closing Date shown on the next statement, then on that next statement we will not charge interest on those charges.

If you paid the Account Total Previous Balance on a statement by its Closing Date, and you pay less than the Account Total New Balance on that statement by the Closing Date of the next statement, then we will not charge interest on the portion of automatically added charges that we apply your payment to. But we will charge interest on the remaining portion of those charges.

Also, we will not charge interest on automatically added charges shown on a statement if the Account Total Previous Balance on that statement is zero or a credit balance.

**How we calculate interest**

We calculate interest for a billing period by first figuring the interest on each balance. Balances within each feature such as Select & Pay Later, Sign & Travel and Extended Payment Option may have different interest rates.

We use the **Average Daily Balance method (including new transactions)** to figure interest charges for each balance. The total interest charged for a billing period is the sum of the interest charged on each balance.

**Interest**

The interest charged for a balance in a billing period, except for variations caused by rounding, equals:

$$\text{Average Daily Balance (ADB)} \times \text{Daily Periodic Rate (DPR)} \times \text{number of days the DPR was in effect.}$$

**ADB**

To get the ADB for a balance, we add up its *daily balances*. Then we divide the result by the number of days the DPR for that balance was in effect. If the daily balance is negative, we treat it as zero.

**DPR**

A DPR is 1/365th of an APR, rounded to one ten-thousandth of a percentage point. Your DPRs are shown in *How Rates and Fees Work* on page 2 of Part 1.

**EXAMPLE: Calculating Interest**

Assume that you have a single interest rate of 15.99%, your ADB is \$2,250 and there are 30 days in the billing period.

The DPR is 15.99% ÷ 365 days = 0.0438%

Interest is \$2,250 x 0.0438% x 30 days = \$29.57

**Daily Balance**

For each day a DPR is in effect, we figure the daily balance by:

- taking the *beginning balance* for the day,
- adding any new charges,
- subtracting any payments or credits; and
- making any appropriate adjustments.

We add a new charge to a daily balance as of its transaction date.

**Beginning balance**

For the first day of a billing period, the beginning balance is the ending balance for the prior billing period, including unpaid interest. For the rest of the billing period, the beginning balance is the previous day's daily balance *plus an amount of interest equal to the previous day's daily balance multiplied by the DPR for that balance. This method of figuring the beginning balance results in daily compounding of interest.*

When an interest rate changes, the new DPR may come into effect during not just at the beginning of the billing period. When this happens, we will create a new balance and apply the new DPR to it. To get the beginning balance on the first day for this new balance, we multiply the previous day's daily balance by the old DPR and add the result to that day's daily balance.

**Other methods**

To figure the ADB and interest charges, we may use other formulas or methods that produce equivalent results. Also, we may choose not to charge interest on certain types of charges.

<b>Determining the Prime Rate</b>	<p>We use the Prime Rate from the Money Rates section (or successor section) of <i>The Wall Street Journal</i>. The Prime Rate for each billing period is the Prime Rate published in <i>The Wall Street Journal</i> 2 days before the Closing Date of the billing period.</p> <p><i>The Wall Street Journal</i> may not publish the Prime Rate on that day. If it does not, we will use the Prime Rate from the previous day it was published. If <i>The Wall Street Journal</i> is no longer published, we may</p>	<p>use the Prime Rate from any other newspaper of general circulation in New York, New York. Or we may choose to use a similar published rate.</p> <p>If the Prime Rate increases, variable APRs (and corresponding DPRs) will increase. In that case, you may pay more interest and may have a higher Minimum Payment Due. When the Prime Rate changes, the resulting changes to variable APRs take effect as of the first day of the billing period.</p>
<b>Other important information</b>		
<b>About Additional Cardmembers</b>	<p>At your request, we may issue cards to Additional Cardmembers. They do not have accounts with us but they can use your Account subject to the terms of this Agreement.</p> <p>You are responsible for all use of your Account by Additional Cardmembers and anyone they allow to use your Account. You must pay for all charges they make.</p>	<p>You authorize us to give Additional Cardmembers information about your Account and to discuss it with them.</p> <p>If you want to cancel an Additional Cardmember's right to use your Account (and cancel their card) you must tell us.</p>
<b>Converting charges made in a foreign currency</b>	<p>If you make a charge in a foreign currency, we will convert it into U.S. dollars on the date we or our agents process it. Unless a particular rate is required by law, we will choose a conversion rate that is acceptable to us for that date. The rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we</p>	<p>identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates that are in effect on the date of your charge. We will bill charges converted by establishments (such as airlines) at the rates they use.</p>
<b>Changing your billing address</b>	<p>You must notify us immediately if you change the: mailing address where we send billing statements; or e-mail address to which we send notice that your billing statement is available online.</p>	<p>If you have more than one account, you need to notify us separately for each account.</p> <p>We may update your billing address if we receive information that it has changed or is incorrect.</p>
<b>Closing your Account</b>	<p>You may close your Account by calling us or writing to us.</p>	
<b>Cancelling or suspending your Account</b>	<p>We may: cancel your Account, suspend the ability to make charges, cancel or suspend any feature on your Account, and notify merchants that your Account has been cancelled or suspended.</p> <p>If we do any of these, you must still pay us for all charges under the terms of this Agreement.</p>	<p>We may do any of these things at our discretion, even if you pay on time and your Account is not in default.</p> <p>If your Account is cancelled, you must destroy your cards. We may agree to reinstate your Account after a cancellation. If we do this, we may: reinstate any additional cards issued on your Account, charge you any applicable annual fees, and charge you a fee for reinstating the Account.</p>
<b>About default</b>	<p>We may consider your Account to be in default if: you violate a provision of this Agreement, you give us false information, you file for bankruptcy, you default under another agreement you have with us or an affiliate, you become incapacitated or die, or we believe you are unable or unwilling to pay your debts when due.</p>	<p>If we consider your Account in default, we may: suspend your ability to make charges, cancel or suspend any feature on your Account, require you to pay more than your Minimum Payment Due immediately, and require you to pay your Account balance immediately.</p>
<b>Credit reports</b>	<p>You agree that we may obtain credit reports about you, investigate your ability to pay, and obtain information about you from other sources. And you agree that we may use such information for any purposes, subject to applicable law.</p> <p>You agree that we may give information about your Account to credit reporting agencies. We may tell a credit reporting agency if you fail to comply with any</p>	<p>term of this Agreement. This may have a negative impact on your credit record.</p> <p>If you believe information we have given to a credit reporting agency is incorrect, write to us at: American Express Credit Bureau Unit, P.O. Box 981537, El Paso, TX 79998-1537. When you write to us, tell us the specific information you believe is incorrect.</p>

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<b>Collection costs</b>	You agree to pay all reasonable costs, including attorneys' fees, that we incur to collect amounts you owe.	
<b>Sending you notices</b>	We mail you notices through the U.S. mail, postage prepaid, and address them to you at the latest billing address on our records. Any notice that we send you this way is deemed to be given when deposited in the U.S. mail.	
<b>We may contact you</b>	From time to time, we may contact you about topics ranging from servicing to marketing offers to collecting amounts you owe. We may monitor and record phone calls between you (or any Additional Cardmembers on your Account) and us. We do this	to ensure the quality of customer service or when it is required by law.  You can choose to not receive marketing offers from us. To do this, call us at 1-800-297-8378 or log on to <a href="http://www.americanexpress.com/communications">www.americanexpress.com/communications</a>
<b>About insurance products</b>	We or our affiliates may tell you about insurance and non-insurance products, services or features that may have a fee. One of our affiliates may act on behalf of a provider of these products. The affiliate may be compensated for this. The insurance products are not offered or sold by us or on our behalf. Our affiliates may get additional compensation when Amex Assurance Company or	another affiliate is the insurer or reinsurer. Compensation may influence what products and providers we or our affiliates tell you about.  We may share information about you with our affiliates so they can identify products that may interest you. We may be compensated for this information.
<b>How we handle electronic debits from your checking account</b>	When you pay us by check, you authorize us to electronically deduct the amount from your bank or other asset account. We may process the check electronically by transmitting to your financial institution: the amount, the routing number, the account number, and the check serial number.	If we do this, your payment may be deducted from your bank or other asset account on the same day we receive your check. Also, you will not receive that cancelled check with your bank or asset account billing statement.  If we cannot collect the funds electronically, we may issue a draft against your bank or other asset account for the amount of the check.
<b>ExpressPay</b>	Cards issued on your Account may be equipped with ExpressPay. ExpressPay enables you to make charges without having the card swiped or imprinted. You can call us to deactivate ExpressPay at any time. Also, we may deactivate ExpressPay at any time.	
<b>Privacy Act of 1974 notice</b>	Some federal agencies may accept the card under authority of statute. When you make charges at these agencies, we collect certain charge information. That information may be put to routine uses, such as processing, billing and collections. It may also be aggregated for reporting, analysis and marketing use. Other routine uses by agencies may be published in the Federal Register.	
<b>Changing benefits</b>	We have the right to add, modify or delete any benefit or service of your Account at our discretion.	
<b>Assigning the Agreement</b>	We may sell, transfer or assign this Agreement and your Account. We may do so at any time without notifying you. You may not sell, assign or transfer your Account or any of your obligations under this Agreement.	
<b>Assigning claims</b>	If you dispute a charge with a merchant, we may credit the Account for all or part of the disputed charge. If we do so, you assign and transfer to us all rights and claims (excluding tort claims) against the merchant.	You agree that you will not pursue any claim against the merchant for the credited amount. And you must cooperate with us if we decide to do so.
<b>We do not waive our rights</b>	We may choose to delay enforcing or to not exercise rights under this Agreement. If we do this, we do not waive our rights to exercise or enforce them on any other occasion.	
<b>Governing law</b>	Utah law and federal law govern this Agreement and your Account. They govern without regard to internal principles of conflicts of law.	We are located in Utah. We hold your Account in Utah. We entered into this Agreement with you in Utah.

### Arbitration

This Arbitration provision sets forth the circumstances and procedures under which claims may be arbitrated instead of litigated in court.

#### Definitions

As used in this Arbitration provision, the term *claim* means any claim, dispute or controversy between you and us arising from

or relating to your Account, this Agreement, the Electronic Funds Transfer Services Agreement, and any other related or prior agreement that you may have had with us, or the relationships resulting from any of the above agreements, except for the validity, enforceability or scope of this Arbitration provision. For purposes of this Arbitration provision, you and us also includes any

corporate parent, or wholly or majority owned subsidiaries, affiliates, any licensees, predecessors, successors, assigns, any purchaser of any accounts, all agents, employees, directors and representatives of any of the foregoing, and other persons referred to below in the definition of claims. *Claim* includes claims of every kind and

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nature, including but not limited to, initial claims, counterclaims, cross-claims and third-party claims and claims based upon contract, tort, fraud and other intentional torts, statutes, regulations, common law and equity. Claim also includes claims by or against any third party using or providing any product, service or benefit in connection with any account (including, but not limited to, credit bureaus, third parties who accept the card, third parties who use, provide or participate in fee-based or free benefit programs, enrollment services and rewards programs, credit insurance companies, debt collectors and all of their agents, employees, directors and representatives) if and only if, such third party is a party in connection with the claim. The term claim is to be given the broadest possible meaning that will be enforced and includes, by way of example and without limitation, any claim, dispute or controversy that arises from or relates to (a) any of the accounts created under any of the agreements, or any balances on any such accounts, (b) advertisements, promotions or oral or written statements related to any such accounts, goods or services financed under any of the accounts or the terms of financing, (c) the benefits and services related to Cardmembership (including fee-based or free benefit programs, enrollment services and rewards programs), and (d) your application for any account. We shall not elect to use arbitration under this Arbitration provision for any claim that you properly file and pursue in a small claims court of your state or municipality so long as the claim is individual and pending only in that court.

**Initiation of Arbitration**

Any claim shall be resolved, upon the election by you or us, by arbitration pursuant to this Arbitration provision and the code of procedures of the arbitration organization to which the claim is referred in effect at the time the claim is filed (code), except to the extent the code conflicts with this Agreement. Claims shall be referred to either JAMS or the American Arbitration Association (AAA), as selected by the party electing to use arbitration. If our selection of either of these organizations is unacceptable to you, you may select the other organization within 30 days after you receive notice of our selection. For a copy of the code, to file a claim or for other information, contact either: JAMS (1920 Main St #300, Irvine, CA 92614 or jamsadr.com) or AAA (335 Madison Ave, New York, NY 10017 or adr.org).

In addition to the organizations listed above, claims may be referred to any other arbitration organization that is mutually agreed upon in writing by you and us, or to an arbitration organization or arbitrator(s) appointed pursuant to § 5 of the Federal Arbitration Act,

9 U.S.C. §§ 1-16, as it may be amended below. (FAA), provided that any such organization and arbitrator(s) will enforce the terms of the Restrictions on Arbitration subsection set forth below.

**Significance of Arbitration**

IF ARBITRATION IS CHOSEN BY ANY PARTY WITH RESPECT TO A CLAIM, NEITHER YOU NOR WE WILL HAVE THE RIGHT TO LITIGATE THAT CLAIM IN COURT OR HAVE A JURY TRIAL ON THAT CLAIM. FURTHER, YOU AND WE WILL NOT HAVE THE RIGHT TO PARTICIPATE IN A REPRESENTATIVE CAPACITY OR AS A MEMBER OF ANY CLASS OF CLAIMANTS PERTAINING TO ANY CLAIM SUBJECT TO ARBITRATION. EXCEPT AS SET FORTH BELOW, THE ARBITRATOR'S DECISION WILL BE FINAL AND BINDING. NOTE THAT OTHER RIGHTS THAT YOU OR WE WOULD HAVE IF YOU WENT TO COURT ALSO MAY NOT BE AVAILABLE IN ARBITRATION.

**Restrictions on Arbitration**

IF EITHER PARTY ELECTS TO RESOLVE A CLAIM BY ARBITRATION, THAT CLAIM SHALL BE ARBITRATED ON AN INDIVIDUAL BASIS. THERE SHALL BE NO RIGHT OR AUTHORITY FOR ANY CLAIMS TO BE ARBITRATED ON A CLASS ACTION BASIS OR ON BASES INVOLVING CLAIMS BROUGHT IN A PURPORTED REPRESENTATIVE CAPACITY ON BEHALF OF THE GENERAL PUBLIC. OTHER CARDMEMBERS OR OTHER PERSONS SIMILARLY SITUATED. The arbitrator's authority to resolve claims is limited to claims between you and us alone, and the arbitrator's authority to make awards is limited to awards to you and us alone. Furthermore, claims brought by you against us, or by us against you, may not be joined or consolidated in arbitration with claims brought by or against someone other than you, unless agreed to in writing by all parties. No arbitration award or decision will have any preclusive effect as to issues or claims in any dispute with anyone who is not a named party to the arbitration. Notwithstanding any other provision of this Agreement (including but not limited to the Continuation subsection below) and without waiving either party's right to appeal such decision, should any portion of this Restrictions on Arbitration subsection be deemed invalid or unenforceable, then the entire Arbitration provision (other than this sentence) shall not apply.

**Arbitration Procedures**

This Arbitration provision is made pursuant to transactions involving interstate commerce and shall be governed by the FAA. The arbitration shall be governed by the applicable code, except that this Agreement shall apply if there are any conflicts. The arbitrator shall apply applicable substantive law consistent

with the FAA and applicable statutes of limitations, shall honor claims of privilege recognized at law, and, at the timely request of either party, shall provide a brief written explanation of the basis for the decision.

The arbitration proceeding shall not be governed by any federal or state rules of civil procedure or rules of evidence. Any party may request that the arbitrator expand the scope of discovery by doing so in writing and copying any other parties, who shall have 15 days to make objections. The arbitrator will notify the parties of his/her decision within 20 days of any objecting party's submission. The arbitrator shall take reasonable steps to preserve privacy. The arbitrator's award shall be final and binding, except for any right of appeal provided by the FAA; however, either party shall have 30 days to appeal that decision by notifying the arbitration organization and any other parties in writing. The organization will then appoint a three-arbitrator panel which shall consider anew any aspect of the decision objected to by the appealing party. The panel shall issue its decision, by majority vote, within 120 days of the appealing party's written notice. Judgment upon any award rendered by the arbitrator or panel may be entered in any court having jurisdiction.

**Location of Arbitration**

Arbitration hearings you attend shall take place in the federal judicial district of your residence.

**Payment of Fees**

You will be responsible for paying your share, if any, of the arbitration fees (including filing, administrative, hearing and/or other fees), but only up to the amount of the filing fees you would have incurred if you had brought a claim in the state or federal court closest to your billing address that would have had jurisdiction. We will be responsible for any additional arbitration fees. At your written request, we will consider in good faith making a temporary advance of all or part of your share of any arbitration fees. You will not be assessed any arbitration fees in excess of your share if you do not prevail in any arbitration with us.

**Continuation**

This Arbitration provision shall survive termination of your Account; voluntary payment of the Account balance in full by you; any legal proceeding by you or us to collect a debt owed by the other; any bankruptcy by you or us; and any sale by us of your Account (in the case of a sale, its terms shall apply to the buyer of your Account). If any portion of this Arbitration provision, except as otherwise provided in the Restrictions on Arbitration subsection, is deemed invalid or unenforceable, it shall not invalidate the remaining portions of this provision.

## Your Billing Rights: Keep this Document for Future Use

This notice tells you about your rights and our responsibilities under the Fair Credit Billing Act.

### What To Do If You Find a Mistake on Your Statement

If you think there is an error on your statement, write to us at:

American Express  
PO Box 981535  
El Paso TX 79998-1535

In your letter, give us the following information:

*Account information:* Your name and account number.

*Dollar amount:* The dollar amount of the suspected error.

*Description of problem:* If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us:

Within 60 days after the error appeared on your statement.

At least 3 business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.

You must notify us of any potential errors *in writing*. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

### What Will Happen After We Receive Your Letter

When we receive your letter, we must do two things:

1. Within 30 days of receiving your letter, we must tell you that we received your letter. We will also tell you if we have already corrected the error.
2. Within 90 days of receiving your letter, we must either correct the error or explain to you why we believe the bill is correct.

While we investigate whether or not there has been an error:

We cannot try to collect the amount in question, or report you as delinquent on that amount.

The charge in question may remain on your statement, and we may continue to charge you interest on that amount.

While you do not have to pay the amount in question, you are responsible for the remainder of your balance.

We can apply any unpaid amount against your credit limit.

After we finish our investigation, one of two things will happen:

*If we made a mistake:* You will not have to pay the amount in question or any interest or other fees related to that amount.

*If we do not believe there was a mistake:* You will have to pay the amount in question, along with applicable interest and fees. We will send you a statement of the amount you owe and the date payment is due. We may then report you as delinquent if you do not pay the amount we think you owe.

If you receive our explanation but still believe your bill is wrong, you must write to us within 10 days telling us that you still refuse to pay.

If you do so, we cannot report you as delinquent without also reporting that you are questioning your bill. We must tell you the name of anyone to whom we reported you as delinquent, and we must let those organizations know when the matter has been settled between us.

If we do not follow all of the rules above, you do not have to pay the first \$50 of the amount you question even if your bill is correct.

### Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at:

American Express  
PO Box 981535  
El Paso TX 79998-1535

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

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16-7162\_0210

AE\_0528

BRUCE E YOUNG  
Closing Date 02/08/11

Account Ending 2-21003

**New Balance** **\$8,827.16**  
**Minimum Payment Due** **\$728.32**  
**Payment Due Date** **03/05/11**

**Late Payment Warning:** Your Payment Due Date is 03/05/11. If you pay late, you may have to pay a late fee of up to \$35.00.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges and each month you pay...	You will pay off the Pay Over Time balance shown on this statement in about...	And for the Pay Over Time balance you will pay an estimated total of...
Only the Minimum Payment Due	24 years	\$18,136

If you would like information about credit counseling services, call 1-888-733-4139.

See page 2 for important information about your account.



**REFER YOUR FRIENDS. EARN \$500 BONUS POINTS.**  
Each friend who refers you to a credit card by the Gold Card and who chooses you will earn 5,000 Membership Rewards® bonus points. By each friend that applies and is approved. Offer expires 02/28/11.  
RE-ENTER AT: [AMERICANEXPRESS.COM/NETTOPIC](http://AMERICANEXPRESS.COM/NETTOPIC)  
Points multiply until 02/28/11 only.

**Membership Rewards® Points**  
As of 02/03/11 **163,234**

For details, please see your Membership Rewards page.

**Account Summary**

**Pay In Full Portion**  
Previous Balance \$1,192.42  
Payments/Credits -\$1,192.42  
New Charges +\$563.32  
Fees +\$0.00  
New Balance = \$563.32

**Pay Over Time Portion**  
Previous Balance \$5,897.03  
Payments/Credits -\$5,897.03  
New Charges +\$8,263.84  
Fees +\$0.00  
Interest Charged +\$0.00  
New Balance = \$8,263.84  
Minimum Due \$165.00

**Account Total**  
Previous Balance \$7,089.45  
Payments/Credits -\$7,689.45  
New Charges +\$8,827.16  
Fees +\$0.00  
Interest Charged +\$0.00

**New Balance** **\$8,827.16**  
**Minimum Payment Due** **\$728.32**

Days in Billing Period: 28

**Customer Care**

**Pay by Computer**  
[americanexpress.com/pbc](http://americanexpress.com/pbc)

**Customer Care** 1-800-327-2177  
**Pay by Phone** 1-800-472-9297

See page 2 for additional information.

Please fold on the perforation below, detach and return with your payment

**Payment Coupon**  
Do not staple or use paper clips

**Pay by Computer**  
[americanexpress.com/pbc](http://americanexpress.com/pbc)

**Pay by Phone**  
1-800-472-9297

**Account Ending 2-21003**

Enter account number on all documents.  
Make check payable to American Express.

BRUCE E YOUNG  
CORONADO CA 92118-1633

Payment Due Date **03/05/11**  
New Balance **\$8,827.16**  
Minimum Payment Due **\$728.32**

Check here if your address or phone number has changed. Note changes on reverse side.

AMERICAN EXPRESS  
BOX 0001  
LOS ANGELES CA 90096-8000

\$ \_\_\_\_\_  
Amount Enclosed



BRUCE E YOUNG  
Closing Date 02/08/11

Account Ending 2-21003

**Payments and Credits****Summary**

	Pay In Full	Pay Over Time <sup>◆</sup>	Total
<b>Payments</b>	-\$1,192.42	-\$5,897.03	-\$7,089.45
<b>Credits</b>	\$0.00	\$0.00	\$0.00
<b>Total Payments and Credits</b>	<b>-\$1,192.42</b>	<b>-\$5,897.03</b>	<b>-\$7,089.45</b>

**Detail**

\*Indicates posting date

Payments	Amount
01/24/11* BRUCE E YOUNG ONLINE PAYMENT - THANK YOU	-\$7,089.45

**New Charges****Summary**

	Pay In Full	Pay Over Time <sup>◆</sup>	Total
BRUCE E YOUNG 2-21003	\$93.02	\$6,676.08	\$6,769.10
MARGARET HUNTER 2-21011	\$0.00	\$292.35	\$292.35
DUNCAN D HUNTER 2-22027	\$470.36	\$1,295.41	\$1,765.71
<b>Total New Charges</b>	<b>\$563.32</b>	<b>\$8,263.84</b>	<b>\$8,827.16</b>

**Detail**

◆ - denotes Pay Over Time activity

For more information, visit  
[americanexpress.com/payovertimeinfo](http://americanexpress.com/payovertimeinfo)**BRUCE E YOUNG**  
Card Ending 2-21003

	Amount
01/25/11 TOWN & COUNTRY HOTELS SAN DIEGO CA Arrival Date: 01/22/11, Departure Date: 01/25/11 00000000 SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	\$5,176.86 <sup>◆</sup>
02/04/11 SHERATON SAN DIEGO MSAN DIEGO CA Arrival Date: 02/07/11, Departure Date: 02/07/11 00000000 LODGING CARDEPOSIT SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	\$1,499.22 <sup>◆</sup>
02/07/11 SHERATON SD MARINA DSAN DIEGO CA 619-291-2900	\$93.02

**MARGARET HUNTER**  
Card Ending 2-21011

	Amount
01/14/11 WAL-MART 2253 EL CAJON CA GENERAL MERCHANDISE SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	\$118.50 <sup>◆</sup>

Continued on reverse

**Detail Continued**

◆ - denotes Pay Over Time activity

				Amount
01/18/11	ATTM*186487736PAC 06MIDLAND TX			\$173.85 ◆
	800-331-0500			
	Description			
	TELEPHONE SERV			
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION			
<hr/>				
	<b>DUNCAN D HUNTER</b>			
	Card Ending 2-22027			
				Amount
01/12/11	MORTON'S OF CONNECTIWASHINGTON DC			\$199.79 ◆
	3129230030			
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION			
01/13/11	RED TOP CAB OF ARLINARLINGTON VA			\$24.32
	TAXICAB & LIMOUSINE			
	Description			
	CHARTER SERVIC			
01/13/11	MARRIOTT 337W7BALWTRBALTIMORE MD			\$2.81
	Arrival Date	Departure Date		
	01/13/11	01/13/11		
	00000000			
01/15/11	JAMES JOYCE IRISH BABALTIMORE MD			\$24.50
	4107275107			
	FOOD/BEVERAGE	\$19.50		
	TIP	\$5.00		
01/16/11	MARRIOTT 337W7BALWTRBALTIMORE MD			\$117.74 ◆
	Arrival Date	Departure Date		
	01/13/11	01/15/11		
	00000000			
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION			
01/17/11	BEST BUY CO 184 EL CAJON CA			\$536.48 ◆
	ELECTRONICS STORE			
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION			
01/17/11	STUDIO DINER CORP. 5SAN DIEGO CA			\$50.74
	8587156400			
	TIP	\$8.00		
01/19/11	Charlie Palmer SteakWashington DC			\$96.30
	(202)547-8100			
	TIP	\$16.00		
01/24/11	HOPS GRILL AND BAR SALEXANDRIA VA			\$19.88
	7038379107			
	TIP	\$4.00		
01/25/11	APPLE WEB STORE APPLAUSTIN TX			\$325.16 ◆
	Apple Online Stores			
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION			
01/25/11	APPLE WEB STORE APPLAUSTIN TX			\$0.01
	Apple Online Stores			
01/25/11	CONGRESSIONAL LIQUORWASHINGTON DC			\$73.87
	LIQUOR STORE			
01/28/11	LA SALSA #95 QLA MESA CA			\$50.30
	619-589-6696			
	Description			
	EXPRESS PAY SV			

Continued on next page

BRUCE E YOUNG  
Closing Date 02/08/11

Account Ending 2-21003

## Detail Continued

◆ - denotes Pay Over Time activity

				Amount
02/02/11	ALBIES BEEF INN RESTAURANT Description 184380	SAN DIEGO CA		\$24.58
02/04/11	UNITED AIRLINES From: SAN DIEGO CA	ELEC TICKET MI To: WASHINGTON DC MIAMI FL WASHINGTON DC SAN DIEGO CA	Carrier: UA UA UA UA Class: Y Y Y Y	\$10.00
Ticket Number: 01621200008012 Passenger Name: HUNTER/DUNCAN D CONG Document Type: PASSENGER TICKET				
02/04/11	UNITED AIRLINES From: SAN DIEGO CA	ELEC TICKET MI To: WASHINGTON DC MIAMI FL WASHINGTON DC SAN DIEGO CA	Carrier: UA UA UA UA Class: Y Y Y Y	\$10.00
Ticket Number: 01621200000060 Passenger Name: HUNTER/MARGARET E MR Document Type: PASSENGER TICKET				
02/05/11	COTTONWOOD AT RANCHO EL CAJON 6194429891 Description FOOD AND BEVERAGE	CA Price \$53.00		\$53.00
02/05/11	HARNEY SUSHI 0078 619-295-3272 Description FOOD/BEVERAGE	SAN DIEGO CA SIGN & TRAVEL* / EXTENDED PAYMENT OPTION		\$116.24 ◆
02/06/11	AT&T DATA 190 800-331-0500 Description TELECOMMUNICAT	ALPHARETTA GA		\$29.99

## Fees

		Amount
<b>Total Fees for this Period</b>		<b>\$0.00</b>

## Interest Charged

		Amount
<b>Total Interest Charged for this Period</b>		<b>\$0.00</b>

Continued on reverse

**2011 Fees and Interest Totals Year-to-Date**

	<b>Amount</b>
Total Fees in 2011	\$175.00
Total Interest in 2011	\$0.00

**Interest Charge Calculation**

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

	<b>Annual Percentage Rate</b>	<b>Balance Subject to Interest Rate</b>	<b>Interest Charge</b>
Sign & Travel/Extended Payment Option	15.24% (v)	\$0.00	\$0.00
<b>Total</b>			<b>\$0.00</b>

(v) Variable Rate

**Important Notice**

**Information on Pay Over Time Features**

You may have access to one or more Pay Over Time Features as part of your Card account. The following are the current Annual Percentage Rates (APRs) for Pay Over Time Features. (v) indicates variable rate.

Please refer to page 2 for further important information regarding your account

For Sign and Travel, the APR is 15.24% (v).

For Extended Payment Option, the APR is 15.24% (v).

For Sign and Travel, the APR is 15.24% (v).

Prepared for **BRUCE E YOUNG**

Account Number XXXXXXXXXX

**Questions About Your Account?**

**Total Points Balance** **163,234**

 [membershipprewards.com](http://membershipprewards.com)

**Points Earned this Period** **12,460**

**1-800-AXP-EARN (297-3276)**  
**International Collect: 305-816-2799**

**Account Summary** December 1, 2010 - December 31, 2010

Opening Points Balance	150,774
Points Earned this Period	+12,460
Points Used this Period	0
Reinstated Points and Adjustments	0
<b>Total Points Balance</b>	<b>163,234</b>

**Did You Know?**

**Use Points For Everyday Charges**  
 Use your Card for everyday purchases like groceries, gas, phone bills and more, then go online and use the points you earned to cover those charges. Learn more at [membershipprewards.com/everydaycharges](http://membershipprewards.com/everydaycharges)

**Earn 3X Points When You Shop Online**  
 Earn points fast by going through [bonuspointsmail.com](http://bonuspointsmail.com) every time you shop online at over 275 retailers.

**Points Earned this Period are pending until charges are paid in full and all your accounts are in good standing.** Points Earned this Period may include Bonus Points.

**Points Transaction Detail** December 1, 2010 - December 31, 2010

Points Earned this Period	Points Activity On Eligible Charges	Bonus Points Awarded	Total Points Activity Per Card
<b>Premier Rewards Gold Card</b> XXXX-XXXXX2-21003	3,570	<b>5,000</b> <small>S&amp;T/Expo Enroll-5,000 Pts 3715</small>	8,570
<b>Add'l Premier Rwd Gld Cd</b> XXXX-XXXXX2-21011	3,138 <small>PREMIER REWARDS GAS GROCERY 2X PR2</small>	<b>196</b>	1,808
		<b>474</b> <small>PREMIER REWARDS AIRLINE 3X PR3</small>	
<b>Add'l Premier Rwd Gld Cd</b> XXXX-XXXXX2-22027	3,944 <small>PREMIER REWARDS GAS GROCERY 2X PR2</small>	<b>138</b>	2,082
<b>Total</b>	<b>6,652</b>	<b>5,808</b>	<b>12,460</b>

Membership Rewards points earned may be transferred or redeemed as long as all enrolled Card accounts are in good standing. Points transferred or redeemed cannot be reversed back into the program. **Forfeited points can be reinstated for a fee by calling the number provided below or visiting [membershipprewards.com](http://membershipprewards.com).** Terms and Conditions of the Membership Rewards® program apply. For more information, visit [membershipprewards.com/terms](http://membershipprewards.com/terms) or call 1-800-AXP-EARN (297-3276). From overseas, call collect 305-816-2799.

**Save 10% or More on Hot Merchandise**



Find great deals on rewards like electronics, home, fashion and accessories, and sporting goods.

Save 10%, or more.

Visit [membershipprewards.com/merchandise](http://membershipprewards.com/merchandise) specials or call **1-800-AXP-EARN (297-3276)** and redeem points for hot rewards.

(#RR Message 5777)

Terms and conditions for the Membership Rewards® program apply. Visit [membershipprewards.com/terms](http://membershipprewards.com/terms) or call 1-800-AXP-EARN (297-3276) for more information. Participating partners and available rewards are subject to change without notice.

*Continued on reverse*

**Offers are made only to Cardmembers who meet certain qualifying criteria. By responding you will be disclosing to the merchant that you meet these criteria.**

**Redeem Membership Rewards® Points with Victoria's Secret]**

VICTORIA'S SECRET

From our most-loved bras and lingerie to flirty loungewear and beauty must-haves, Victoria's Secret is the ultimate place to get gorgeous.

To find a store or shop online, go to [www.VictoriasSecret.com](http://www.VictoriasSecret.com)  
To shop our catalogue, call 1-800-888-8200.

To start redeeming, visit [membershiprewards.com/victorias](http://membershiprewards.com/victorias) or call 1-800-AXP-EARN (297-3276).

(MR Message 5768)

Terms and conditions for the Membership Rewards® program apply. Visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call 1-800-AXP-EARN for more information, including access to terms for the Victoria's Secret gift card. Participating partners and available rewards are subject to change without notice.

**Redeem 25% Fewer Membership Rewards® Points for AirTran A+ Rewards® Credits**

**AirTran**  
AIRWAYS

Through April 30, 2011, redeem just 1,125 Membership Rewards points for 1 A+ Rewards credit. For 9,000 Membership Rewards points or 8 A+ credits, you can redeem towards a one-way Coach-Class ticket. Fly AirTran Airways to over 65 destinations across the country and enjoy complimentary Sirius XM Satellite Radio at every seat, an affordable Business Class, Inflight Internet on every flight and excellent service from friendly Crew Members.

To preview this reward and to redeem points, visit [membershiprewards.com/airtran](http://membershiprewards.com/airtran) or call 1-800-AXP-EARN (297-3276).

(MR Message 5774)

Terms and conditions for the Membership Rewards® program apply. Visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call 1-800-AXP-EARN (297-3276) for more information. Participating partners and available rewards are subject to change without notice.

**Earn 3X Membership Rewards® Points on Purchases of \$50 or More at Big Lots]**

**BIG LOTS**

We sell a broad range of high-quality, brand-name products. We are now stocked with everything you need to prepare your lawn and garden for Spring and outfit your outdoor living space with a wide selection of patio furniture, gazebos, swimming pools and accessories.

Think Extreme Value] Unbelievable prices] Think Big Lots]

Shop early for the best selection. Think Extreme Value] Unbelievable prices] Think Big Lots] For a store near you, go to <http://www.membershiprewards.com/biglots>

(MR Bonus ID 5650)

Bonus points offer valid 03/01/2011 through 03/31/2011. To be eligible to get bonus points, you must spend at least \$50 and be enrolled in the Membership Rewards® program ("Program") at the time of purchase and you must charge your purchase on an eligible, enrolled American Express® Card. Bonus points will be credited to your Program account within 10-12 weeks after charges appear on your billing statement. Individual terms and conditions, as well as annual Program fees, apply for certain Card products. For more information on the Program, visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call 1-800-AXP-EARN (297-3276). Bonus ID: 5650.

**Redeem Membership Rewards® Points for the Ultimate Banana Republic Wardrobe**

BANANA REPUBLIC

Exceptional quality, luxury fabrics and refined tailoring define Banana Republic's signature style. Every season, you'll find a new collection of well-designed clothing and accessories for men and women.

To start redeeming, visit [membershiprewards.com/banana](http://membershiprewards.com/banana) or call 1-800-AXP-EARN (297-3276).

(MR Message 5769)

Terms and conditions for the Membership Rewards® program apply. Visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call 1-800-AXP-EARN (297-3276) for more information. Participating partners and available rewards are subject to change without notice.

Offers are made only to Cardmembers who meet certain qualifying criteria. By responding you will be disclosing to the merchant that you meet these criteria.

BRUCE E YOUNG  
Closing Date 03/11/11

Account Ending 2-21003

**New Balance** **\$10,940.67**  
**Minimum Payment Due** **\$675.04**  
**Payment Due Date** **04/05/11**

**Late Payment Warning:** Your Payment Due Date is 04/05/11. If you pay late, you may have to pay a late fee of up to \$35.00.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges and each month you pay...	You will pay off the Pay Over Time balance shown on this statement in about...	And for the Pay Over Time balance you will pay an estimated total of...
Only the Minimum Payment Due	26 years	\$23,360

If you would like information about credit counseling services, call 1-888-733-4139.

See page 2 for important information about your account.

**WELCOMED TO RENT A CAR AND FILL UP ITS TANK.**

YOUR AMERICAN EXPRESS CARD IS WELCOMED FOR CAR RENTALS AND AT GAS STATIONS HERE, SWOON AND MORE STATIONS. WELCOME AMERICAN EXPRESS.

EXPLORE MORE GREAT PLACES TO USE YOUR CARD AT [AMEXNETWORK.COM/WELCOME](http://AMEXNETWORK.COM/WELCOME)

**Membership Rewards® Points**  
As of 03/11/11 **172,762**

For details, please see your Membership Rewards page.

**Account Summary**

**Pay in Full Portion**  
Previous Balance \$563.32  
Payments/Credits -\$563.32  
New Charges +\$465.04  
Fees +\$0.00  
New Balance = \$465.04

**Pay Over Time Portion**  
Previous Balance \$3,263.84  
Payments/Credits -\$9,796.59  
New Charges +\$12,008.37  
Fees +\$0.00  
Interest Charged +\$0.00  
New Balance = \$10,475.63  
Minimum Due \$210.00

**Account Total**  
Previous Balance **\$8,827.16**  
Payments/Credits -\$10,359.90  
New Charges +\$12,473.41  
Fees +\$0.00  
Interest Charged +\$0.00  
**New Balance** **\$10,940.67**  
**Minimum Payment Due** **\$675.04**

Days in Billing Period: 31

**Customer Care**

**Pay by Computer**  
[americanexpress.com/pbc](http://americanexpress.com/pbc)

**Customer Care** 1-800-327-2177  
**Pay by Phone** 1-800-472-9297

See page 2 for additional information.

Please fold on the perforation below, detach and return with your payment

**Payment Coupon**  
Do not staple or use paper clips

**Pay by Computer**  
[americanexpress.com/pbc](http://americanexpress.com/pbc)

**Pay by Phone**  
1-800-472-9297

**Account Ending 2-21003**

Enter account number on all documents.  
Make check payable to American Express.

BRUCE E YOUNG  
CORONADO CA 92118-1633

Payment Due Date **04/05/11**  
New Balance **\$10,940.67**  
Minimum Payment Due **\$675.04**

Check here if your address or phone number has changed. Note changes on reverse side.

AMERICAN EXPRESS  
BOX 0001  
LOS ANGELES CA 90096-8000

\$ \_\_\_\_\_  
Amount Enclosed

**Payments:** Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also: (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a US bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in US dollars and clearable through the US banking system. If we accept payment in a foreign currency, we will convert it into US dollars at a conversion rate that is acceptable to us, unless a particular rate is required by law. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will re-present to your financial institution any payment that is returned unpaid.

**Permission for Electronic Withdrawal:** (1) When you send a check for payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your financial account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day.

**How We Calculate Your Balance:** We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest for Pay Over Time balances on your Account. Call the Customer Service number listed below for more information about this balance computation method and how resulting interest charges are determined. *The method we use to figure the ADB and interest results in daily compounding of interest.*

**Paying Interest:** If you have a Pay Over Time balance, your due date is at least 25 days after the close of each billing period. We will not charge you interest on charges added automatically to a Pay Over Time balance, or to charges that were added to a Pay Over Time balance at your request in prior billing periods, if you pay the Account Total New Balance by the next Closing Date.

**Foreign Currency Charges:** If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it. **We will charge a fee of 2.7% of the converted US dollar amount.** We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments (such as airlines) will be billed at the rates such establishments use.

**Credit Balance:** A credit balance (designated CR) shown on this statement represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more.

**New York residents** may contact the New York Banking Department to obtain a comparative listing of credit card rates, fees and grace periods by calling 1-800-518-8666.



**Customer Service & Billing Inquiries**  
International Collect  
Large Print & Braille Statements  
Lost or Stolen Card  
Express Cash

1-800-327-2177  
1-336-393-1111  
1-800-327-2177  
1-800-992-3404  
1-800-CASH-NOW

**Hearing Impaired**  
TTY: 1-800-221-9950  
FAX: 1-800-695-9090  
In NY: 1-800-522-1897



**Website:** [americanexpress.com](http://americanexpress.com)  
**Mobile Site:** [amexmobile.com](http://amexmobile.com)

**Customer Service & Billing Inquiries**  
P.O. BOX 981535  
EL PASO, TX  
79998-1535

**Payments**  
BOX 0001  
LOS ANGELES CA  
90096-0000

**Change of Address**

If correct on front, do not use.

- To change your address online, visit [www.americanexpress.com/updatecontactinfo](http://www.americanexpress.com/updatecontactinfo)
- For Name, Company Name, and Foreign Address or Phone changes, please call Customer Care.
- Please print clearly in blue or black ink only in the boxes provided.

Street Address

City, State

Zip Code

Area Code and Home Phone

Area Code and Work Phone

Email

**Pay Your Bill with AutoPay**

- Avoid late fees
- Save time

Deduct your payment from your bank account automatically each month

Visit [americanexpress.com/autopay](http://americanexpress.com/autopay) today to enroll.

For information on how we protect your privacy and to set your communication and privacy choices, please visit [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy).

BRUCE E YOUNG  
Closing Date 03/11/11

Account Ending 2-21003

**Payments and Credits****Summary**

	Pay In Full	Pay Over Time ♦	Total
<b>Payments</b>	-\$543.32	-\$8,283.84	-\$8,827.16
<b>Credits</b>			
BRUCE E YOUNG 2-21003	\$0.00	-\$1,512.74	-\$1,512.74
DUNCAN D HUNTER 2-22027	-\$20.00	\$0.00	-\$20.00
<b>Total Payments and Credits</b>	<b>-\$563.32</b>	<b>-\$9,796.58</b>	<b>-\$10,359.90</b>

**Detail**

\*Indicates posting date

♦ - denotes Pay Over Time activity

For more information, visit  
[americanexpress.com/payovertimeinfo](http://americanexpress.com/payovertimeinfo)

			Amount
<b>Payments</b>			
02/21/11*	BRUCE E YOUNG	ONLINE PAYMENT - THANK YOU	-\$6,807.16
03/03/11*	BRUCE E YOUNG	ONLINE PAYMENT - THANK YOU	-\$20.00
<b>Credits</b>			<b>Amount</b>
01/24/11	BRUCE E YOUNG	TOWN & COUNTRY HOTELS SAN DIEGO CA Arrival Date: 01/22/11 Departure Date: 01/24/11 00000000 SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	-\$385.01 ♦
03/04/11	BRUCE E YOUNG	Hilton Hotels La Jolla Jolla CA Arrival Date: 02/27/11 Departure Date: 02/28/11 00000000 LODGING SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	-\$1,127.73 ♦
02/14/11	DUNCAN D HUNTER	UNITED AIRLINES ELEC TICKET MI TKT# 0162120000806	-\$10.00
02/14/11	DUNCAN D HUNTER	UNITED AIRLINES ELEC TICKET MI TKT# 0162120000801	-\$10.00

**New Charges****Summary**

	Pay In Full	Pay Over Time ♦	Total
BRUCE E YOUNG 2-21003	\$58.45	\$11,581.99	\$11,640.44
DUNCAN D HUNTER 2-22027	\$406.59	\$426.38	\$832.97
<b>Total New Charges</b>	<b>\$465.04</b>	<b>\$12,008.37</b>	<b>\$12,473.41</b>

Continued on reverse

**Detail**

◆ - denotes Pay Over Time activity

For more information, visit  
[americanexpress.com/payovertimeinfo](http://americanexpress.com/payovertimeinfo)

 **BRUCE E YOUNG**  
Card Ending 2-21003

			Amount
02/12/11	SHERATON SAN DIEGO MSAN DIEGO CA		\$2,281.90 ◆
	Arrival Date	Departure Date	
	02/11/11	02/11/11	
	00000000		
	LODGING		
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION		
02/12/11	Hilton Hotels La Jolla Jolla CA		\$5,970.38 ◆
	Arrival Date	Departure Date	
	02/10/11	02/11/11	
	00000000		
	LODGING		
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION		
02/25/11	Hilton Hotels La Jolla Jolla CA		\$425.55 ◆
	Arrival Date	Departure Date	
	02/23/11	02/24/11	
	00000000		
	LODGING		
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION		
03/01/11	Hilton Hotels La Jolla Jolla CA		\$2,738.16 ◆
	Arrival Date	Departure Date	
	02/27/11	02/28/11	
	00000000		
	LODGING		
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION		
03/01/11	Hilton Hotels La Jolla Jolla CA		\$166.00 ◆
	Arrival Date	Departure Date	
	02/27/11	02/28/11	
	00000000		
	LODGING		
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION		
03/01/11	THE BRIGANTINE #3 00LA MESA CA		\$58.45
	619-465-1935		
	Description		
	EATING PLACES		

 **DUNCAN D HUNTER**  
Card Ending 2-22027

			Amount
02/08/11	EXXONMOBIL 703-707-0000		\$32.33
	00544741 20166		
	MERCH SNAK		
02/18/11	SONOMA RESTAURANT & WASHINGTON DC		\$48.96
	RESTAURANT		
02/22/11	TOSCANOVA 5429298036 LOS ANGELES CA		\$13.00
	3105510499		
	TIP	\$3.00	
02/22/11	BEST BUY CO 184 EL CAJON CA		\$255.22 ◆
	ELECTRONICS STORE		
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION		

Continued on next page

BRUCE E YOUNG  
Closing Date 03/11/11

Account Ending 2-21003

**Detail Continued**

♦ - denotes Pay Over Time activity

				Amount
02/22/11	NINE DRAGONS-COMMUTESAN DIEGO CARD & SOUVENIR STORE	CA		\$14.65
02/25/11	MCDONALD'S F1769 006EL CAJON 6194479595	CA		\$5.79
03/02/11	MOLLY MALONE'S WASHINGTON RESTAURANT	DC		\$82.00
03/03/11	BLU WIRE DULLES 8252DULLES 407-825-6144 Description ON-BOARD CRUISE	VA		\$57.74
03/04/11	ZEN 5 SUSHI AND CUISAN DIEGO 8584900121 TIP	CA	\$14.00	\$83.74
03/07/11	BEST BUY CO 184 EL CAJON ELECTRONICS STORE SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	CA		\$171.16 ♦
03/07/11	BEST BUY CO 184 EL CAJON ELECTRONICS STORE	CA		\$38.39
03/08/11	AT&T DATA 190 ALPHARETTA 860-331-0500 Description TELECOMMUNICAT	GA		\$29.99

**Fees**

		Amount
<b>Total Fees for this Period</b>		<b>\$0.00</b>

**Interest Charged**

		Amount
<b>Total Interest Charged for this Period</b>		<b>\$0.00</b>

**2011 Fees and Interest Totals Year-to-Date**

		Amount
Total Fees in 2011		\$175.00
Total Interest in 2011		\$0.00

Continued on reverse

**Interest Charge Calculation**

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

	<b>Annual Percentage Rate</b>	<b>Balance Subject to Interest Rate</b>	<b>Interest Charge</b>
Sign & Travel/Extended Payment Option	15.24% (v)	\$0.00	\$0.00
<b>Total</b>			<b>\$0.00</b>

(v) Variable Rate

**Important Notice**

**Information on Pay Over Time Features**

You may have access to one or more Pay Over Time Features as part of your Card account. The following are the current Annual Percentage Rates (APRs) for Pay Over Time Features. (v) indicates variable rate.

Please refer to page 2 for further important information regarding your account

For Sign and Travel, the APR is 15.24% (v).

For Extended Payment Option, the APR is 15.24% (v).

For Sign and Travel, the APR is 15.24% (v).

Prepared for **BRUCE E YOUNG**

Account Number XXXXXXXXXX

**Questions About Your Account?**

**Total Points Balance** **172,762**

 [membershipprewards.com](http://membershipprewards.com)

**Points Earned this Period** **9,528**

**1-800-AXP-EARN (297-3276)**  
**International Collect: 305-816-2799**

**Account Summary** January 1, 2011 - January 31, 2011

Opening Points Balance	163,234
Points Earned this Period	+9,528
Points Used this Period	0
Reinstated Points and Adjustments	0
<b>Total Points Balance</b>	<b>172,762</b>

**Did You Know?**

**Use Points For Everyday Charges**  
 Use your Card for everyday purchases like groceries, gas, phone bills and more, then go online and use the points you earned to cover those charges. Learn more at [membershipprewards.com/everydaycharges](http://membershipprewards.com/everydaycharges)

**Earn 3X Points When You Shop Online**  
 Earn points fast by going through [bonuspointsmail.com](http://bonuspointsmail.com) every time you shop online at over 275 retailers.

**Points Earned this Period are pending until charges are paid in full and all your accounts are in good standing.** Points Earned this Period may include Bonus Points.

**Points Transaction Detail** January 1, 2011 - January 31, 2011

Points Earned this Period	Points Activity On Eligible Charges	Bonus Points Awarded	Total Points Activity Per Card
<b>Premier Rewards Gold Card</b> XXXX-XXXXX2-21003	378	0	378
<b>Add'l Premier Rwd's Gld Cd</b> XXXX-XXXXX2-21011	3,147 PREMIER REWARDS AIRLINE 3X PR3	336	1,483
<b>Add'l Premier Rwd's Gld Cd</b> XXXX-XXXXX2-22027	5,390 PREMIER REWARDS GAS GROCERY 2X PR2	13	7,667
		2,264 PREMIER REWARDS AIRLINE 3X PR3	
<b>Total</b>	<b>6,915</b>	<b>2,613</b>	<b>9,528</b>

Membership Rewards points earned may be transferred or redeemed as long as all enrolled Card accounts are in good standing. Points transferred or redeemed cannot be reversed back into the program. **Forfeited points can be reinstated for a fee by calling the number provided below or visiting [membershipprewards.com](http://membershipprewards.com).** Terms and Conditions of the Membership Rewards® program apply. For more information, visit [membershipprewards.com/terms](http://membershipprewards.com/terms) or call 1-800-AXP-EARN (297-3276). From overseas, call collect 305-816-2799.

**Save 10% or More on Hot Merchandise**



Find great deals on rewards like electronics, home, fashion and accessories and sporting goods.

Save 10% or more.

Visit [membershipprewards.com/merchandise](http://membershipprewards.com/merchandise) specials or call **1-800-AXP-EARN (297-3276)** and redeem points for hot rewards.

(MR Message 5806)

Terms and conditions for the Membership Rewards® program apply. Visit [membershipprewards.com/terms](http://membershipprewards.com/terms) or call **1-800-AXP-EARN (297-3276)** for more information. Participating partners and available rewards are subject to change without notice.

*Continued on reverse*

**Offers are made only to Cardmembers who meet certain qualifying criteria. By responding you will be disclosing to the merchant that you meet these criteria.**



### Earn 15X Points plus 100 Additional Points per Order When You Shop at FTD Flowers & Gifts

Now you can earn 15X points, PLUS 100 additional bonus points when you shop at [membershiprewards.com/FTD](http://membershiprewards.com/FTD) or call **1-800-SEND-FTD (Promo Code: 20153)** and use your enrolled American Express® Card. Send fresh flowers (delivered by a quality FTD® florist) or tempt their sweet tooth with cookies, chocolates, gift baskets, and more.

Offer valid through 12/31/11. Not valid in retail stores or in conjunction with any other offer from FTD. To be eligible to earn bonus points, you must be enrolled in the Membership Rewards® program ("Program") at the time of purchase and charge your purchase to an eligible, enrolled American Express® Card. Bonus points will be credited to your Program account within 10-12 weeks after charges appear on your billing statement. Individual terms and conditions, as well as annual Program fees, apply for certain Card products. For more information on the Membership Rewards® program, visit [MembershipRewards.com/Forms](http://MembershipRewards.com/Forms) or call **1-800-AXP-EARN (297-3276)**. Bonus IDs: **8610, 5797**.

Shop now at [membershiprewards.com/FTD](http://membershiprewards.com/FTD) or call **1-800-SEND-FTD (Promo Code: 20153)** to earn 15X points PLUS 100 additional bonus points on all orders placed from now through 12/31/11. (MR Message 5805)

### Redeem Membership Rewards® Points for Chili's Grill & Bar Gift Cards. Pepper in Some Flavor!

Whether you want to unwind with friends or just don't feel like cooking, head to Chili's Grill & Bar for our signature Grilled Baby Back Ribs, our juicy Big Mouth Burgers®, our tender marinated fajitas or our classic margaritas served with sizzlin' service. Redeem Membership Rewards points for \$25 and \$50 gift cards and pepper in some fun!

To find the Chili's nearest you, visit [www.chilis.com](http://www.chilis.com)

Terms and conditions for the Membership Rewards® program apply. Visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call **1-800-AXP-EARN (297-3276)** for more information. Participating partners and available rewards are subject to change without notice.

To start redeeming Membership Rewards points today, log on to [membershiprewards.com/chilis](http://membershiprewards.com/chilis) or call **1-800-AXP-EARN (297-3276)**.

(MR Message 5838)

### Get 40% Bonus BA Miles When You Transfer Membership Rewards® Points

You can get 40% more BA Miles from British Airways just by transferring Membership Rewards points to your British Airways Executive Club account now through March 31, 2011.

Terms and conditions for the Membership Rewards® program apply. Visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call **1-800-AXP-EARN (297-3276)** for more information. You must be enrolled in the British Airways Executive Club in order to participate in this offer. Visit [www.ba.com](http://www.ba.com) to enroll. Taxes, fees, charges and surcharges, including airline surcharges, may apply on British Airways redemption flights and upgrades. See British Airways Executive Club Terms and Conditions for details. Redeem for this exclusive one-time offer by March 31, 2011, to receive 40% bonus BA Miles. Bonus BA Miles will be awarded with the original transfer.

Visit [membershiprewards.com/britishairways](http://membershiprewards.com/britishairways) for more information.

(MR Message 5810)

### Stay with Points

Redeem Membership Rewards® points for part or all of your hotel stay. Whether you're planning a family vacation, a romantic getaway or a business trip, you can use points towards your next hotel stay. Choose from thousands of hotels worldwide.

Terms and conditions for the Membership Rewards® program apply. Visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call **1-800-AXP-EARN (297-3276)** for more information. Participating partners and available rewards are subject to change without notice.

Find a hotel now at [membershiprewards.com/hotel](http://membershiprewards.com/hotel)

(MR Message 5609)

**Offers are made only to Cardmembers who meet certain qualifying criteria. By responding you will be disclosing to the merchant that you meet these criteria.**

BRUCE E YOUNG  
Closing Date 04/10/11

Account Ending 2-21003

**New Balance** **\$3,323.14**  
**Minimum Payment Due** **\$409.16**  
**Payment Due Date** **05/05/11**

**Late Payment Warning:** Your Payment Due Date is 05/05/11. If you pay late, you may have to pay a late fee of up to \$35.00.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges and each month you pay...	You will pay off the Pay Over Time balance shown on this statement in about...	And for the Pay Over Time balance you will pay an estimated total of...
Only the Minimum Payment Due	16 years	\$6,127

If you would like information about credit counseling services, call 1-888-733-4139.

See page 2 for important information about your account.

**Donate American Express® Membership Rewards® Points to the Japan Earthquake and Tsunami Relief Effort**

Cardmembers can redeem points to support charities aiding the relief effort. For every 1,000 points, \$10 will be donated to your chosen charity. Donate points in increments of 1,000, 5,000, 10,000, 50,000 and 100,000. You can also charge a donation on your Card.

To donate, go to [membershiprewards.com/give](http://membershiprewards.com/give)



**Membership Rewards® Points**  
As of 04/10/11 **181,630**

For details, please see your Membership Rewards page.

**Account Summary**

**Pay In Full Portion**  
Previous Balance \$465.04  
Payments/Credits -\$465.04  
New Charges +\$350.16  
Fees +\$0.00  
New Balance = \$350.16

**Pay Over Time Portion**  
Previous Balance \$10,475.63  
Payments/Credits -\$10,475.63  
New Charges +\$2,972.98  
Fees +\$0.00  
Interest Charged +\$0.00  
New Balance = \$2,972.98  
Minimum Due \$59.00

**Account Total**  
Previous Balance **\$10,940.67**  
Payments/Credits -\$10,940.67  
New Charges +\$3,323.14  
Fees +\$0.00  
Interest Charged +\$0.00  
**New Balance** **\$3,323.14**  
**Minimum Payment Due** **\$409.16**

Days in Billing Period: 30

**Customer Care**

**Pay by Computer**  
[americanexpress.com/pbc](http://americanexpress.com/pbc)

**Customer Care** 1-800-327-2177  
**Pay by Phone** 1-800-472-9297

See page 2 for additional information.

Please fold on the perforation below, detach and return with your payment

**Payment Coupon**  
Do not staple or use paper clips

**Pay by Computer**  
[americanexpress.com/pbc](http://americanexpress.com/pbc)

**Pay by Phone**  
1-800-472-9297

**Account Ending 2-21003**

Enter account number on all documents.  
Make check payable to American Express.

BRUCE E YOUNG  
CORONADO CA 92118-1633

Payment Due Date **05/05/11**  
New Balance **\$3,323.14**  
Minimum Payment Due **\$409.16**

Check here if your address or phone number has changed. Note changes on reverse side.



AMERICAN EXPRESS  
BOX 0001  
LOS ANGELES CA 90096-8000

\$ \_\_\_\_\_  
Amount Enclosed



BRUCE E YOUNG  
Closing Date 04/10/11

Account Ending 2-21003

**Payments and Credits****Summary**

	Pay In Full	Pay Over Time <sup>◆</sup>	Total
<b>Payments</b>	-\$465.04	-\$10,475.63	-\$10,940.67
<b>Credits</b>	\$0.00	\$0.00	\$0.00
<b>Total Payments and Credits</b>	<b>-\$465.04</b>	<b>-\$10,475.63</b>	<b>-\$10,940.67</b>

**Detail**

\*Indicates posting date

Payments	Amount
03/20/11* BRUCE E YOUNG ONLINE PAYMENT - THANK YOU	-\$10,940.67

**New Charges****Summary**

	Pay In Full	Pay Over Time <sup>◆</sup>	Total
MARGARET HUNTER 2-21011	\$0.00	\$137.05	\$137.05
DUNCAN D HUNTER 2-22027	\$350.16	\$2,835.93	\$3,186.09
<b>Total New Charges</b>	<b>\$350.16</b>	<b>\$2,972.98</b>	<b>\$3,323.14</b>

**Detail**

◆ - denotes Pay Over Time activity

For more information, visit  
[americanexpress.com/payovertimeinfo](http://americanexpress.com/payovertimeinfo)**MARGARET HUNTER**

Card Ending 2-21011

	Amount
03/13/11 ATTM*106487736PAC 06MIDLAND TX 800-331-0500 Description TELEPHONE SERV SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	\$137.05 <sup>◆</sup>

**DUNCAN D HUNTER**

Card Ending 2-22027

	Amount
03/13/11 APPLE STORE 40 SAN DIEGO CA COMPUTER STORE SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	\$406.87 <sup>◆</sup>
03/13/11 APPLE STORE 40 SAN DIEGO CA COMPUTER STORE	\$48.88
03/15/11 TOSCANOVA 5429298036LOS ANGELES CA 3105510499 TIP \$326.17 SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	\$1,957.06 <sup>◆</sup>
03/18/11 COTTONWOOD AT RANCHOEL CAJON CA 6194429891 FOOD/BEVERAGE \$6.75 TIP \$3.00	\$9.75

Continued on reverse

Detail Continued

♦ - denotes Pay Over Time activity

				Amount
03/22/11	7-ELEVEN 13598 00071 SAN DIEGO CA 858-270-4833 Description Price GAS/MSC95 26149820 \$1.73			\$1.73
03/23/11	BEST BUY CO 184 EL CAJON CA ELECTRONICS STORE			\$76.81
03/24/11	COTTONWOOD AT RANCHO EL CAJON CA 6194429891 FOOD/BEVERAGE \$9.00 TIP \$2.00			\$11.00
03/26/11	Sycuan Resort - Golf El Cajon CA (619)442-3425 Description REFER TO INVOICE			\$92.00
03/28/11	UNITED AIRLINES DETROIT MI UNITED AIRLINES Routing Details Not Available Ticket Number: D1640648867243 Passenger Name: HUNTER/DUCAN Document Type: SPECIAL SERVICE TICKET SIGN & TRAVEL* / EXTENDED PAYMENT OPTION			\$472.00 ♦
03/28/11	UNITED AIRLINES ELEC TICKET MI UNITED AIRLINES From: To: Carrier: Class: SAN DIEGO CA WASHINGTON DC UA YB SAN DIEGO CA SAN DIEGO CA UA NY Ticket Number: 01621227242385 Date of Departure: 10/28 Passenger Name: HUNTER/MARGARET MRS Document Type: PASSENGER TICKET			\$5.00
03/28/11	UNITED AIRLINES ELEC TICKET MI UNITED AIRLINES From: To: Carrier: Class: SAN DIEGO CA WASHINGTON DC UA YB SAN DIEGO CA SAN DIEGO CA UA NY Ticket Number: 01621227242396 Date of Departure: 10/28 Passenger Name: HUNTER/Son Document Type: PASSENGER TICKET			\$5.00
03/28/11	UNITED AIRLINES ELEC TICKET MI UNITED AIRLINES From: To: Carrier: Class: SAN DIEGO CA WASHINGTON DC UA YB SAN DIEGO CA SAN DIEGO CA UA NY Ticket Number: 01621227242400 Date of Departure: 10/28 Passenger Name: HUNTER/Daughter 2 Document Type: PASSENGER TICKET			\$5.00
03/28/11	UNITED AIRLINES ELEC TICKET MI UNITED AIRLINES From: To: Carrier: Class: SAN DIEGO CA WASHINGTON DC UA YB SAN DIEGO CA SAN DIEGO CA UA NY Ticket Number: 01621227242411 Date of Departure: 10/28 Passenger Name: HUNTER/Daughter 1 Document Type: PASSENGER TICKET			\$5.00

Continued on next page

BRUCE E YOUNG  
Closing Date 04/10/11

Account Ending 2-21003

**Detail Continued**

♦ - denotes Pay Over Time activity

				Amount
04/03/11	HOTEL DEL CORONADO 6CORONADO	CA		\$10.00
	6194356611			
	Description	Price		
	PARKING LOT/GARAGE	\$10.00		
04/07/11	RRB/ITC PARKING 0000WASHINGTON	DC		\$10.00
	2023121300			
	Description			
	GENERAL MERCHANDISE			
04/07/11	AT&T DATA 190 ALPHARETTA	GA		\$29.99
	800-331-6500			
	Description			
	TELECOMMUNICAT			
04/08/11	GUAPOS ARLINGTON	VA		\$40.00
	RESTAURANT			

**Fees**

		Amount
<b>Total Fees for this Period</b>		<b>\$0.00</b>

**Interest Charged**

		Amount
<b>Total Interest Charged for this Period</b>		<b>\$0.00</b>

**2011 Fees and Interest Totals Year-to-Date**

	Amount
Total Fees in 2011	\$175.00
Total Interest in 2011	\$0.00

**Interest Charge Calculation**

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

	Annual Percentage Rate	Balance Subject to Interest Rate	Interest Charge
Sign & Travel/Extended Payment Option	15.24% (v)	\$0.00	\$0.00
<b>Total</b>			<b>\$0.00</b>

(v) Variable Rate

Continued on reverse

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**Important Notice**

**Information on Pay Over Time Features**

You may have access to one or more Pay Over Time Features as part of your Card account. The following are the current Annual Percentage Rates (APRs) for Pay Over Time Features. (v) indicates variable rate.

Please refer to page 2 for further important information regarding your account.

For Sign and Travel, the APR is 15.24% (v).

For Extended Payment Option, the APR is 15.24% (v).

For Sign and Travel, the APR is 15.24% (v).

Prepared for **BRUCE E YOUNG**

Account Number XXXXXXXXXX

**Questions About Your Account?**

**Total Points Balance** **181,630**

**Points Earned this Period** **8,868**

 [membershiprewards.com](http://membershiprewards.com)

1-800-AXP-EARN (297-3276)  
 International Collect: 305-816-2799

**Account Summary** February 1, 2011 - February 28, 2011

Opening Points Balance	172,762
Points Earned this Period	+8,868
Points Used this Period	0
Reinstated Points and Adjustments	0
<b>Total Points Balance</b>	<b>181,630</b>

**Points Earned this Period are pending until charges are paid in full and all your accounts are in good standing.** Points Earned this Period may include Bonus Points.

**Did You Know?**

**Use Points For Everyday Charges**  
 Use your Card for everyday purchases like groceries, gas, phone bills and more, then go online and use the points you earned to cover those charges. Learn more at [membershiprewards.com/everydaycharges](http://membershiprewards.com/everydaycharges)

**Earn 3X Points When You Shop Online**  
 Earn points fast by going through [bonuspointsmail.com](http://bonuspointsmail.com) every time you shop online at over 275 retailers.

**Points Transaction Detail** February 1, 2011 - February 28, 2011

Points Earned this Period	Points Activity On Eligible Charges	Bonus Points Awarded	Total Points Activity Per Card
<b>Premier Rewards Gold Card</b> XXXX-XXXXX2-21003	6,769	0	6,769
<b>Add'l Premier Rwd Gld Cd</b> XXXX-XXXXX2-21011	293	0	293
<b>Add'l Premier Rwd Gld Cd</b> XXXX-XXXXX2-22027	1,766 PREMIER REWARDS AIRLINE 3X PR3	40	1,806
<b>Total</b>	<b>8,828</b>	<b>40</b>	<b>8,868</b>

Membership Rewards points earned may be transferred or redeemed as long as all enrolled Card accounts are in good standing. Points transferred or redeemed cannot be reversed back into the program. **Forfeited points can be reinstated for a fee by calling the number provided below or visiting [membershiprewards.com](http://membershiprewards.com).** Terms and Conditions of the Membership Rewards® program apply. For more information, visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call 1-800-AXP-EARN (297-3276). From overseas, call collect 305-816-2799.

**Upgrade Your Sights and Sounds - Save 20% on Bose®, Nikon® and Sony®**



Save 20% on Bose audio, Nikon cameras and Sony TVs this April when you use Membership Rewards® points.

Visit [membershiprewards.com/sightsandsounds1](http://membershiprewards.com/sightsandsounds1) to use points and save.

(MR Message 5943)

Terms and conditions for the Membership Rewards® program apply. Visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call 1-800-AXP-EARN (297-3276) for more information. Participating partners and available rewards are subject to change without notice.

*Continued on reverse*

**Offers are made only to Cardmembers who meet certain qualifying criteria. By responding you will be disclosing to the merchant that you meet these criteria.**



**Earn 10X Points with 1-800-FLOWERS.com®]**

Now sending your loved ones flowers and gifts from 1-800-FLOWERS.com® can be even more rewarding! You can earn 10X Membership Rewards® points all year when you shop through [membershiprewards.com/flowers](http://membershiprewards.com/flowers) or call 1-800-FLOWERS (using promo code MR33) and pay with your enrolled American Express® Card.

Offer valid until 12/31/11. Valid only on purchases made at 1-800-FLOWERS.COM's Membership Rewards page or by calling 1-800-FLOWERS (promo code MR33). To be eligible to earn bonus points, you must be enrolled in the Membership Rewards program ("Program") at the time of purchase and you must charge your purchase on an eligible, enrolled American Express Card. Bonus points will be credited to your Program account within 10-12 weeks after charges appear on your billing statement. Individual terms and conditions and annual Program fees apply for certain Card products. For more information, visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call 1-800-AXP-EARN (297-3276). Bonus ID: 5526

Start shopping at [membershiprewards.com/flowers](http://membershiprewards.com/flowers) or call 1-800-FLOWERS (promo code MR33). Remember, offer valid only when you use URL or phone number and promo code above.

(MR Bonus ID 5526)

**Redeem Membership Rewards® Points for Pottery Barn Kids**

pottery barn kids

At Pottery Barn Kids®, Cardmembers can shop for casual furnishings and textiles designed to delight and inspire the imagination. Each of our collections has inherited Pottery Barn's comfortable, well-designed aesthetic and has been expertly crafted from the finest materials with a careful regard for child safety standards.

Terms and conditions for the Membership Rewards® program apply. Visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call 1-800-AXP-EARN (297-3276) for more information. Participating partners and available rewards are subject to change without notice.

To start redeeming Membership Rewards points today, log on to [membershiprewards.com/pbkids](http://membershiprewards.com/pbkids) or call 1-800-AXP-EARN (297-3276).

(MR Message 5913)

**Transfer Points to Award-Winning Starwood Preferred Guest® Program**



Transfer Membership Rewards® points to the award-winning Starwood Preferred Guest® program and receive 1 Starpoint® for every 3 Membership Rewards points. Explore urban destinations or treat yourself to a ski, beach or golf getaway across nine celebrated brands, including W®, Westin® and Sheraton®. Redeem Starpoints for Free Night Awards which start at just 2,000 Starpoints (at category 1 hotels) and for Award Flights with over 350 airlines—both without blackout dates.

Terms and conditions for the Membership Rewards® program apply. Visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call 1-800-AXP-EARN (297-3276) for more information. Participating partners and available rewards are subject to change without notice.

Visit [membershiprewards.com/SPG](http://membershiprewards.com/SPG) to transfer now!

(MR Message 5910)

**Redeem Membership Rewards® Points for The Home Depot® Gift Cards]**



You can redeem Membership Rewards points for The Home Depot® Gift Card. The Home Depot is helping people do more with their hard earned money. From modest projects like updating your bath to small projects with a big impact like paint, The Home Depot can help you get more done in your home for less. Redeemable in the U.S., Canada and Mexico at The Home Depot stores or online at [homedepot.com](http://homedepot.com). For more information, visit [www.homedepot.com](http://www.homedepot.com)

American Express is not affiliated with The Home Depot®. The Home Depot is a registered trademark of Home TLC, Inc. Terms, conditions and restrictions apply.

To start redeeming Membership Rewards points today, log on to [membershiprewards.com/homedepot](http://membershiprewards.com/homedepot) or call 1-800-AXP-EARN (297-3276).

(MR Message 5914)

**Offers are made only to Cardmembers who meet certain qualifying criteria. By responding you will be disclosing to the merchant that you meet these criteria.**

BRUCE E YOUNG  
Closing Date 05/11/11

Account Ending 2-21003

**New Balance** **\$1,900.13**  
**Minimum Payment Due** **\$772.31**  
**Payment Due Date** **06/05/11**

**Late Payment Warning:** Your Payment Due Date is 06/05/11. If you pay late, you may have to pay a late fee of up to \$35.00.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges and each month you pay...	You will pay off the Pay Over Time balance shown on this statement in about...	And for the Pay Over Time balance you will pay an estimated total of...
Only the Minimum Payment Due	8 years	\$1,939

If you would like information about credit counseling services, call 1-888-733-4139.

See page 2 for important information about your account.

**IT'S NOT JUST FOR  
PLANES AND TRAINS.**

YOUR AMERICAN EXPRESS CARD IS WELCOMED  
FOR CAR RENTALS AND AT GAS STATIONS.  
HERTZ, EXOTIC AND MOBIL STATIONS WELCOME AMERICAN EXPRESS.

EXPLORE MORE GREAT PLACES TO USE YOUR CARD AT [AMEXNETWORK.COM/WELCOME](http://AMEXNETWORK.COM/WELCOME)

**Membership Rewards® Points**  
As of 05/11/11  
**192,562**

For details, please see your Membership Rewards page.

**Account Summary**

**Pay in Full Portion**  
Previous Balance \$350.18  
Payments/Credits -\$350.18  
New Charges +\$749.31  
Fees +\$0.00  
New Balance = \$749.31

**Pay Over Time Portion**  
Previous Balance \$2,972.98  
Payments/Credits -\$2,972.98  
New Charges +\$1,150.82  
Fees +\$0.00  
Interest Charged +\$0.00  
New Balance = \$1,150.82  
Minimum Due \$23.00

**Account Total**  
Previous Balance **\$3,323.14**  
Payments/Credits -\$3,323.14  
New Charges +\$1,900.13  
Fees +\$0.00  
Interest Charged +\$0.00

**New Balance** **\$1,900.13**  
**Minimum Payment Due** **\$772.31**

Days in Billing Period: 31

**Customer Care**

**Pay by Computer**  
[americanexpress.com/pbc](http://americanexpress.com/pbc)

**Customer Care** 1-800-327-2177  
**Pay by Phone** 1-800-472-9297

See page 2 for additional information.

Please fold on the perforation below, detach and return with your payment

**Payment Coupon**  
Do not staple or use paper clips

**Pay by Computer**  
[americanexpress.com/pbc](http://americanexpress.com/pbc)

**Pay by Phone**  
1-800-472-9297

**Account Ending 2-21003**

Enter account number on all documents.  
Make check payable to American Express.

BRUCE E YOUNG  
CORONADO CA 92118-1633

Payment Due Date **06/05/11**  
New Balance **\$1,900.13**  
Minimum Payment Due **\$772.31**

Check here if your address or phone number has changed. Note changes on reverse side.

AMERICAN EXPRESS  
BOX 0001  
LOS ANGELES CA 90096-8000

\$ \_\_\_\_\_  
Amount Enclosed



BRUCE E YOUNG  
Closing Date 05/11/11

Account Ending 2-21003

**Payments and Credits****Summary**

	Pay In Full	Pay Over Time <sup>◆</sup>	Total
<b>Payments</b>	-\$350.16	-\$2,972.98	-\$3,323.14
<b>Credits</b>	\$0.00	\$0.00	\$0.00
<b>Total Payments and Credits</b>	<b>-\$350.16</b>	<b>-\$2,972.98</b>	<b>-\$3,323.14</b>

**Detail**

\*Indicates posting date

Payments	Amount
04/21/11* BRUCE E YOUNG ONLINE PAYMENT - THANK YOU	-\$3,323.14

**New Charges****Summary**

	Pay In Full	Pay Over Time <sup>◆</sup>	Total
BRUCE E YOUNG 2-21003	\$81.56	\$0.00	\$81.56
DUNCAN D HUNTER 2-22027	\$667.75	\$1,150.82	\$1,818.57
<b>Total New Charges</b>	<b>\$749.31</b>	<b>\$1,150.82</b>	<b>\$1,900.13</b>

**Detail**

◆ - denotes Pay Over Time activity

For more information, visit  
[americanexpress.com/payovertimeinfo](http://americanexpress.com/payovertimeinfo)

**BRUCE E YOUNG**  
Card Ending 2-21003

	Amount
05/02/11 Fry's Electronics In San Diego CA Fry's Electronics Inc. -	\$81.56


**DUNCAN D HUNTER**  
Card Ending 2-22027

	Amount
04/11/11 ACE PARKING #1180 01SAN DIEGO CA 619-233-3686 Description AUTOMOBILE PAR	\$15.00
04/14/11 SHELLY'S BACK ROOM 0WASHINGTON DC 202-737-3003 Description FOOD/BEVERAGE SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	\$334.39 <sup>◆</sup>
04/15/11 SHELLY'S BACK ROOM 0WASHINGTON DC 202-737-3003 Description FOOD/BEVERAGE	\$92.05

Continued on reverse

**Detail Continued**

◆ - denotes Pay Over Time activity

				Amount
04/18/11	SOUTHWEST AIRLINES DALLAS TX			\$329.40 ◆
	SOUTHWEST AIRLINES			
	From: SAN DIEGO CA	To: LAS VEGAS NV SAN DIEGO CA	Carrier: WN WN	Class: O O
	Ticket Number: 52621685238186		Date of Departure: 04/28	
	Passenger Name: HUNTER/MARGARET			
	Document Type: PASSENGER TICKET			
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION			
04/18/11	SOUTHWEST AIRLINES DALLAS TX			\$329.40 ◆
	SOUTHWEST AIRLINES			
	From: SAN DIEGO CA	To: LAS VEGAS NV SAN DIEGO CA	Carrier: WN WN	Class: O O
	Ticket Number: 52621685238175		Date of Departure: 04/28	
	Passenger Name: HUNTER/DUNCAN			
	Document Type: PASSENGER TICKET			
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION			
04/21/11	MARRIOTT 337J8SDMRNASAN DIEGO CA			\$7.00
	Arrival Date	Departure Date		
	04/21/11	04/21/11		
	00000000			
04/21/11	CARLJR1100405 004058SAN DIEGO CA			\$8.78
	8004224141			
04/23/11	BALBOA PARK GOLF 727SAN DIEGO CA			\$50.01
	PUBLIC GOLF COURSE			
04/26/11	CARLJR1100629 006293ALPINE CA			\$8.90
	8004224141			
04/28/11	KARL STRAUSS 8080220SAN DIEGO CA			\$58.44
	619-2315100			
	FOOD		\$58.44	
04/28/11	CHILF'S G & G 088157SAN DIEGO CA			\$7.26
	619-2315100			
	FOOD		\$7.26	
04/29/11	RIO SECCO PRO SHOP LAS VEGAS NV			\$60.00
	Arrival Date	Departure Date		
	04/28/11	04/29/11		
	00000000			
	LODGING			
04/30/11	LINDBERGH PARKING LISAN DIEGO CA			\$73.00
	6192911508			
	Description	Price		
	PARKING FEES	\$73.00		
04/30/11	FUSION BAR 300000022LAS VEGAS NV			\$14.00
	7024145677			
05/02/11	1-800-FLOWERS.COM 800-468-1141 NY			\$88.04
	FLORAL PROD			
05/06/11	COTTONWOOD AT RANCHOEL CAJON CA			\$32.02
	6194429891			
	Description	Price		
	FOOD AND BEVERAGE	\$32.02		

Continued on next page

BRUCE E YOUNG  
Closing Date 05/11/11

Account Ending 2-21003

**Detail Continued**

◆ - denotes Pay Over Time activity

				<b>Amount</b>
05/07/11	BEST BUY MHT 1145 SANTEE ELECTRONICS STORE SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	CA		\$157.63 ◆
05/07/11	AT&T DATA 190 800-331-0500 Description TELECOMMUNICAT	ALPHARETTA GA		\$29.99
05/08/11	COTTONWOOD AT RANCHOEL CAJON 6194429891 Description FOOD AND BEVERAGE	CA	Price \$65.00	\$65.00
05/09/11	COTTONWOOD AT RANCHOEL CAJON 6194429891 FOOD/BEVERAGE TIP	CA	\$16.00 \$2.00	\$18.00
05/09/11	COTTONWOOD AT RANCHOEL CAJON 6194429891 FOOD/BEVERAGE TIP	CA	\$17.76 \$5.00	\$22.76
05/10/11	POTOMAC WINES AND SPGEORGETOWN 2023332648 Description PACKAGE STORE/LIQUO	DC	Price \$17.50	\$17.50

**Fees**

		<b>Amount</b>
<b>Total Fees for this Period</b>		<b>\$0.00</b>

**Interest Charged**

		<b>Amount</b>
<b>Total Interest Charged for this Period</b>		<b>\$0.00</b>

**2011 Fees and Interest Totals Year-to-Date**

		<b>Amount</b>
Total Fees in 2011		\$175.00
Total Interest in 2011		\$0.00

Continued on reverse

**Interest Charge Calculation**

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

	<b>Annual Percentage Rate</b>	<b>Balance Subject to Interest Rate</b>	<b>Interest Charge</b>
Sign & Travel/Extended Payment Option	15.24% (v)	\$0.00	\$0.00
<b>Total</b>			<b>\$0.00</b>

(v) Variable Rate

**Important Notice**

**Information on Pay Over Time Features**

You may have access to one or more Pay Over Time Features as part of your Card account. The following are the current Annual Percentage Rates (APRs) for Pay Over Time Features. (v) indicates variable rate.

Please refer to page 2 for further important information regarding your account

For Sign and Travel, the APR is 15.24% (v).

For Extended Payment Option, the APR is 15.24% (v).

For Sign and Travel, the APR is 15.24% (v).

Prepared for **BRUCE E YOUNG**

Account Number [REDACTED]

**Questions About Your Account?**

**Total Points Balance** **192,562**

 [membershiprewards.com](http://membershiprewards.com)

**Points Earned this Period** **10,932**

**1-800-AXP-EARN (297-3276)**  
**International Collect: 305-816-2799**

**Account Summary** March 1, 2011 - March 31, 2011

Opening Points Balance	181,630
Points Earned this Period	+10,932
Points Used this Period	0
Reinstated Points and Adjustments	0
<b>Total Points Balance</b>	<b>192,562</b>

**Did You Know?**

**Use Points For Everyday Charges**  
 Use your Card for everyday purchases like groceries, gas, phone bills and more, then go online and use the points you earned to cover those charges. Learn more at [membershiprewards.com/everydaycharges](http://membershiprewards.com/everydaycharges)

**Earn 3X Points When You Shop Online**  
 Earn points fast by going through [bonuspointsmail.com](http://bonuspointsmail.com) every time you shop online at over 275 retailers.

**Points Earned this Period are pending until charges are paid in full and all your accounts are in good standing.** Points Earned this Period may include Bonus Points.

**Points Transaction Detail** March 1, 2011 - March 31, 2011

Points Earned this Period	Points Activity On Eligible Charges	Bonus Points Awarded	Total Points Activity Per Card
<b>Premier Rewards Gold Card</b> XXXX-XXXXX2-21003	10,127	0	10,127
<b>Add'l Premier Rwd Gld Cd</b> XXXX-XXXXX2-21011	0	0	0
<b>Add'l Premier Rwd Gld Cd</b> XXXX-XXXXX2-22027	813 PREMIER REWARDS GAS GROCERY 2X PR2	32 -40 PREMIER REWARDS AIRLINE 3X PR3	805
<b>Total</b>	<b>10,940</b>	<b>-8</b>	<b>10,932</b>

Membership Rewards points earned may be transferred or redeemed as long as all enrolled Card accounts are in good standing. Points transferred or redeemed cannot be reversed back into the program. **Forfeited points can be reinstated for a fee by calling the number provided below or visiting [membershiprewards.com](http://membershiprewards.com).** Terms and Conditions of the Membership Rewards® program apply. For more information, visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call 1-800-AXP-EARN (297-3276). From overseas, call collect 305-816-2799.

**Redeem Membership Rewards® Points for a Brooks Brothers Gift Card**



Established in 1818, Brooks Brothers is the premier American purveyor of classic apparel. Our collections for men, women and boys continue to define elegance with timeless style and quality that is second to none. We invite you to experience our legendary spirit of innovation and customer service.

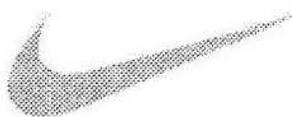
To start redeeming points today, log on to [membershiprewards.com/brooksbrothers](http://membershiprewards.com/brooksbrothers) or call **1-800-AXP-EARN (297-3276)**. For a location near you or to request a catalog, call **1-800-274-1815** or visit [BrooksBrothers.com](http://BrooksBrothers.com) (MR Message 6516)

Terms and conditions for the Membership Rewards® program apply. Visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call **1-800-AXP-EARN (297-3276)** for more information. Participating partners and available rewards are subject to change without notice.

*Continued on reverse*

**Offers are made only to Cardmembers who meet certain qualifying criteria. By responding you will be disclosing to the merchant that you meet these criteria.**

## Nike



Shop Nike's complete collection of high-performance footwear, apparel and equipment specifically designed for your sport. Redeem at NIKETOWN, NikeFactoryStores, NikeStore locations and online at NikeStore.com, the official place to buy Nike product online. Nike Gift Cards may also be used to create individually customized Nike product at NIKEiD.com, where you become a part of the design process. Gear Up with the Nike Gift Card

Nike Gift Cards do not expire. Cardmembers can redeem points for \$25, \$50, and \$100 Card denominations. To start redeeming, log on to [membershiprewards.com/nike](http://membershiprewards.com/nike) or call **1-800-AXP-EARN (297-3276)**. (MR Message 6514)

Terms and conditions for the Membership Rewards® program apply. Visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call **1-800-AXP-EARN (297-3276)** for more information. Participating partners and available rewards are subject to change without notice.

## Earn Up to 25,000 Membership Rewards® Points on an A&K Extreme Adventure



Let A&K Extreme Adventures take you to regions around the globe. Rated from mild to strenuous, Extreme Adventures has something for anyone seeking a transformative journey. Book an Extreme Adventure Expedition and earn 20,000 points. Also earn 5,000 points on an Extension in conjunction with another trip or on its own.

Book now to earn up to 25,000 Membership Rewards points on an Extreme Adventure through 12/31/11. Visit [membershiprewards.com/abercrombiekent](http://membershiprewards.com/abercrombiekent) for more information or call A&K at **1-800-554-7016**. (MR Message 6527)

Offer valid for travel through 12/31/11. Promotion codes must be used at time of booking: Expeditions, 20,000 bonus points: EAMRE10C and Extensions, 5,000 bonus points: EAMRX10C. To be eligible to earn bonus points, you must be enrolled in the Membership Rewards® program ("Program") at the time of purchase and you must charge your purchase on an eligible, enrolled American Express® Card. Bonus points will be credited to your Program account within 8-9 weeks after travel. Individual terms and conditions, as well as annual Program fees, apply for certain Card products. For more information, visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call **1-800-AXP-EARN (297-3276)**. Bonus IDs: 9671, 4824

## Transfer Membership Rewards® Points to Your Best Western Rewards Account



Best Western International, Inc. is THE WORLD'S BIGGEST HOTEL FAMILY®, with over 4,000\* BEST WESTERN®, BEST WESTERN PLUS® and BEST WESTERN PREMIER® hotels in 90+ countries and territories worldwide. Best Western Rewards® offers point earning and redemption options at over 4,000 hotels worldwide. Enjoy free nights starting as low as 8,000 points.

To preview this reward and to redeem points, visit [membershiprewards.com/bestwestern](http://membershiprewards.com/bestwestern) to transfer now!

(MR Message 6528)

Terms and conditions for the Membership Rewards® program apply. Visit [membershiprewards.com/terms](http://membershiprewards.com/terms) or call **1-800-AXP-EARN (297-3276)** for more information. Participating partners and available rewards are subject to change without notice.

Offers are made only to Cardmembers who meet certain qualifying criteria. By responding you will be disclosing to the merchant that you meet these criteria.

BRUCE E YOUNG  
Closing Date 06/10/11

Account Ending 2-21003

**New Balance** **\$3,751.68**  
**Minimum Payment Due** **\$384.61**  
**Payment Due Date** **07/05/11**

**Late Payment Warning:** Your Payment Due Date is 07/05/11. If you pay late, you may have to pay a late fee of up to \$35.00.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges and each month you pay...	You will pay off the Pay Over Time balance shown on this statement in about...	And for the Pay Over Time balance you will pay an estimated total of...
Only the Minimum Payment Due	17 years	\$7,186

If you would like information about credit counseling services, call 1-888-733-4139.

See page 2 for important information about your account.

See page 9 for important Changes to Your Account Terms

### Get this statement to go.

Check your balance, view recent transactions and pay your bills right on your phone with the American Express® App.

Get started at:  
americanexpress.com/mobilestatement



Get the app for your:

- iPhone®
- iPod Touch®
- Android™
- Mobile Web

### Membership Rewards® Points

As of 06/10/11

**196,872**

For details, please see your Membership Rewards page.

### Account Summary

#### Pay in Full Portion

Previous Balance	\$749.31
Payments/Credits	-\$749.31
New Charges	+\$315.61
Fees	+\$0.00
<b>New Balance</b>	<b>= \$315.61</b>

#### Pay Over Time Portion

Previous Balance	\$1,150.82
Payments/Credits	-\$3,104.16
New Charges	+\$5,469.41
Fees	+\$0.00
Interest Charged	+\$0.00
<b>New Balance</b>	<b>= \$3,436.07</b>
<b>Minimum Due</b>	<b>\$69.00</b>

#### Account Total

<b>Previous Balance</b>	<b>\$1,900.13</b>
Payments/Credits	-\$3,933.47
New Charges	+\$5,785.02
Fees	+\$0.00
Interest Charged	+\$0.00

**New Balance** **\$3,751.68**  
**Minimum Payment Due** **\$384.61**

Days in Billing Period: 30

### Customer Care

**Pay by Computer**  
americanexpress.com/pbc

**Customer Care** 1-800-327-2177  
**Pay by Phone** 1-800-472-9297

See page 2 for additional information.

Please fold on the perforation below, detach and return with your payment

**Payment Coupon**  
Do not staple or use paper clips

**Pay by Computer**  
americanexpress.com/pbc

**Pay by Phone**  
1-800-472-9297

**Account Ending 2-21003**

Enter account number on all documents.  
Make check payable to American Express.

BRUCE E YOUNG  
CORONADO CA 92118-1633

Payment Due Date  
**07/05/11**  
 New Balance  
**\$3,751.68**  
 Minimum Payment Due  
**\$384.61**

Check here if your address or phone number has changed. Note changes on reverse side.



AMERICAN EXPRESS  
BOX 0001  
LOS ANGELES CA 90096-8000

\$ \_\_\_\_\_  
Amount Enclosed

16-7162\_0243

AE\_0561

**Payments:** Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also: (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a US bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in US dollars and clearable through the US banking system. If we accept payment in a foreign currency, we will convert it into US dollars at a conversion rate that is acceptable to us, unless a particular rate is required by law. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will re-present to your financial institution any payment that is returned unpaid.

**Permission for Electronic Withdrawal:** (1) When you send a check for payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your financial account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day.

**How We Calculate Your Balance:** We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest for Pay Over Time balances on your Account. Call the Customer Service number listed below for more information about this balance computation method and how resulting interest charges are determined. *The method we use to figure the ADB and interest results in daily compounding of interest.*

**Paying Interest:** If you have a Pay Over Time balance, your due date is at least 25 days after the close of each billing period. We will not charge you interest on charges added automatically to a Pay Over Time balance, or to charges that were added to a Pay Over Time balance at your request in prior billing periods, if you pay the Account Total New Balance by the next Closing Date.

**Foreign Currency Charges:** If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it. **We will charge a fee of 2.7% of the converted US dollar amount.** We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments will be billed at the rates such establishments use.

**Credit Balance:** A credit balance (designated CR) shown on this statement represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more.

**Credit Reporting:** We may report information about your Account to credit bureaus. Late payments, missed payments, or other defaults on your Account may be reflected in your credit report.

**New York residents** may contact the New York Banking Department to obtain a comparative listing of credit card rates, fees and grace periods by calling 1-800-518-8866.



**Customer Service & Billing Inquiries**  
International Collect  
Large Print & Braille Statements  
Lost or Stolen Card  
Express Cash

1-800-327-2177  
1-336-393-1111  
1-800-327-2177  
1-800-992-3404  
1-800-CASH-NOW

**Hearing Impaired**  
TTY: 1-800-221-9950  
FAX: 1-800-695-9090  
In NY: 1-800-522-1897



**Website:** americanexpress.com  
**Mobile Site:** amexmobile.com

**Customer Service & Billing Inquiries**  
P.O. BOX 981535  
EL PASO, TX  
79998-1535

**Payments**  
BOX 0001  
LOS ANGELES CA  
90096-0000

**Change of Address**

If correct on front, do not use.

- To change your address online, visit [www.americanexpress.com/updatecontactinfo](http://www.americanexpress.com/updatecontactinfo)
- For Name, Company Name, and Foreign Address or Phone changes, please call Customer Care.
- Please print clearly in blue or black ink only in the boxes provided.

Street Address

City, State

Zip Code

Area Code and Home Phone

Area Code and Work Phone

Email

**Pay Your Bill with AutoPay**

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- Save time

Deduct your payment from your bank account automatically each month

Visit [americanexpress.com/autopay](http://americanexpress.com/autopay) today to enroll.

For information on how we protect your privacy and to set your communication and privacy choices, please visit [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy).

BRUCE E YOUNG  
Closing Date 06/10/11

Account Ending 2-21003

**Payments and Credits****Summary**

	Pay In Full	Pay Over Time ♦	Total
<b>Payments</b>	-\$733.00	-\$1,167.13	-\$1,900.13
<b>Credits</b>			
BRUCE E YOUNG 2-21003	\$0.00	\$0.00	\$0.00
DUNCAN D HUNTER 2-22027	-\$16.31	-\$2,017.03	-\$2,033.34
<b>Total Payments and Credits</b>	<b>-\$749.31</b>	<b>-\$3,184.16</b>	<b>-\$3,933.47</b>

**Detail**

\*Indicates posting date

♦ - denotes Pay Over Time activity

For more information, visit  
[americanexpress.com/payovertimeinfo](http://americanexpress.com/payovertimeinfo)

<b>Payments</b>			<b>Amount</b>
05/23/11*	BRUCE E YOUNG	ONLINE PAYMENT - THANK YOU	-\$1,900.13
<b>Credits</b>			<b>Amount</b>
05/20/11	DUNCAN D HUNTER	Sycuan Resort - GolfEi Cajon CA (619)442-3425 Description REFER TO INVOICE	-\$16.31
05/25/11	DUNCAN D HUNTER	EXPEDIA*137149562739800-397-3342 WA 425-564-7290 SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	-\$1,082.98 ♦
06/08/11	DUNCAN D HUNTER	UNITED AIRLINES HONOLULU HI TKT# 0162125585639 SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	-\$311.65 ♦
06/08/11	DUNCAN D HUNTER	UNITED AIRLINES HONOLULU HI TKT# 0162125585639 SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	-\$311.65 ♦
06/08/11	DUNCAN D HUNTER	UNITED AIRLINES HONOLULU HI TKT# 0162125585640 SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	-\$311.65 ♦

**New Charges****Summary**

	Pay In Full	Pay Over Time ♦	Total
DUNCAN D HUNTER 2-22027	\$315.61	\$5,469.41	\$5,785.02
<b>Total New Charges</b>	<b>\$315.61</b>	<b>\$5,469.41</b>	<b>\$5,785.02</b>

Continued on reverse

Detail

◆ - denotes Pay Over Time activity

For more information, visit  
americanexpress.com/payovertimeinfo

 **DUNCAN D HUNTER**  
Card Ending 2-22027

			Amount
05/16/11	COTTONWOOD AT RANCHO EL CAJON CA 6194429891 FOOD/BEVERAGE \$7.50 TIP \$2.00		\$9.50
05/17/11	TREASURE ISLAND HOTELAS VEGAS NV Arrival Date: 07/29/11 Departure Date: 12/31/99 06000000 LODGING SIGN & TRAVEL* / EXTENDED PAYMENT OPTION		\$103.57 ◆
05/18/11	COTTONWOOD AT RANCHO EL CAJON CA 6194429891 FOOD/BEVERAGE \$7.50 TIP \$2.00		\$9.50
05/19/11	STARBUCKS CORP068767LA MESA CA 800-7827282		\$14.70
05/19/11	COTTONWOOD AT RANCHO EL CAJON CA 6194429891 FOOD/BEVERAGE \$7.50 TIP \$2.00		\$9.50
05/20/11	Sycuan Resort - Golf El Cajon CA (619)442-3425 Description REFER TO INVOICE SIGN & TRAVEL* / EXTENDED PAYMENT OPTION		\$117.44 ◆
05/20/11	Sycuan Resort - Golf El Cajon CA (619)442-3425 Description REFER TO INVOICE		\$40.31
05/22/11	UNITED AIRLINES CHICAGO IL UNITED AIRLINES From: SAN DIEGO CA To: WASHINGTON DC SAN DIEGO CA Ticket Number: 01621255856381 Passenger Name: HUNTER/Son Document Type: PASSENGER TICKET SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	Carrier: UA Class: MP Date of Departure: 06/15	\$311.65 ◆
05/22/11	UNITED AIRLINES CHICAGO IL UNITED AIRLINES From: SAN DIEGO CA To: WASHINGTON DC SAN DIEGO CA Ticket Number: 01621255856392 Passenger Name: HUNTER/Daughter 2 Document Type: PASSENGER TICKET SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	Carrier: UA Class: MP Date of Departure: 06/15	\$311.65 ◆

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BRUCE E YOUNG  
Closing Date 06/10/11

Account Ending 2-21003

## Detail Continued

◆ - denotes Pay Over Time activity

				Amount
05/22/11	UNITED AIRLINES CHICAGO IL			\$311.65 ◆
	UNITED AIRLINES			
	From: SAN DIEGO CA	To: WASHINGTON DC SAN DIEGO CA	Carrier: UA UA	Class: MP MP
	Ticket Number: 01621255856403		Date of Departure: 06/15	
	Passenger Name: HUNTER Daughter 1			
	Document Type: PASSENGER TICKET			
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION			
05/22/11	UNITED AIRLINES ROSEMONT IL			\$531.40 ◆
	UNITED AIRLINES			
	From: SAN DIEGO CA	To: WASHINGTON DC SAN DIEGO CA	Carrier: UA UA	Class: KS KS
	Ticket Number: 01621255823982		Date of Departure: 06/15	
	Passenger Name: HUNTER/MARGARET			
	Document Type: PASSENGER TICKET			
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION			
05/23/11	N F L BAR SAN 060030SAN DIEGO CA			\$9.89
	619-2315100			
	FOOD		\$9.89	
05/23/11	THE CAPITAL GRILLE 8WASHINGTON DC			\$72.50
	2027376200			
	FOOD/BEVERAGE		\$60.50	
	TIP		\$12.00	
05/25/11	EXPEDIA*137149562739800-397-3342 WA			\$1,082.08 ◆
	425-564-7290			
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION			
05/26/11	HILL COUNTRY BARBECUWASHINGTON DC DC			\$29.20
	202-556-2050			
	Description			
	FOOD/BEVERAGE			
05/27/11	PARADIES #390 QDULLES VA			\$18.07
	CARD & SOUVENIR STORE			
05/29/11	BARONA CREEK GOLF LAKESIDE CA			\$320.00 ◆
	PUBLIC GOLF COURSE			
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION			
05/29/11	BARONA CREEK GOLF LAKESIDE CA			\$51.75
	PUBLIC GOLF COURSE			
05/31/11	BAGGAGE NEWS E566628DULLES VA			\$13.00
	703-572*610			
06/05/11	THE LODGE AT TORREY LA JOLLA CA			\$147.16 ◆
	LODGING			
	FOOD/BEVERAGE		\$62.16	
	TIP		\$85.00	
	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION			
06/06/11	AT&T DATA 190 ALPHARETTA GA			\$29.99
	800-331-0500			
	Description			
	TELECOMMUNICAT			

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